

เอกสารประกอบการบรรยายโครงการอบรมเชิงปฏิบัติการ  
ระบบการประกันคุณภาพการศึกษาระดับหลักสูตร  
ตามเกณฑ์ AUN QA ครั้งที่ 2

ระหว่างวันที่ 22 - 23 เมษายน 2559 เวลา 09.00 - 17.00 น.

ณ ห้องกมลทิพย์ 1 - 2 ชั้น 2

โรงแรมเดอะสุโกศล

(๒๒)

in web AUN QA STAR → VRI ๒-๓ ธค  
↳ Jndo ๑-๓๐๖

# **Developing and Writing**

**AUN-QA SAR**

# Developing and Writing AUN-QA SAR

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## April 22, 2016

- 08.30 Outcome Based Education and AUN-QA  
Criteria  
workshop
- 10.00 Formulating Program Learning Outcomes  
workshop
- 13.00 Backward Curriculum Design  
workshop
- 16.00 AAR share and learn

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## Learning Outcomes

- Formulate and Write properly the statement of Programme (expected) learning outcomes (PLOs)
- Translate PLOs to programme structure and content
- Apply constructive alignment to curriculum design
- Develop properly teaching-learning activities and assessment methods co-ordinated with Course Learning Outcomes (CLOs)
- Develop and Write AUN-QA SAR
- Q&A

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## April 23, 2016

- 08.30 BAR share and learn
- 09.00 Group Presentation and Discussion  
(15 min each)
- 13.00 Workshop:  
SAR Development
- 16.00 AAR and Homework

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## Workshop: April 22, 2016

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- E1: Understand Programme Learning Outcomes from the example
- E2: Formulating Programme Learning Outcomes
- E3: Categorise the Programme Learning Outcomes
- E4: Align Stakeholders' Requirements to the PLOs
- E5: Construct a curriculum mapping
- E6: Design course structure
- E7: Formulating course learning outcomes (CLOs)
- E8: Constructive alignment at course level
- E9: Develop Course Specification and Programme Specification

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# Outcome Based Education and AUN-QA Criteria

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## What is outcome-based education?

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### Outcome-based education (OBE)

is a **learner-centered** learning philosophy that focuses on measuring **students' performance** (the intended learning outcomes). OBE itself is **not a teaching style** or method, it is a principle for **designing your teaching** in an effective way that enables learning happen and **helps students to achieve the intended learning outcomes**. Therefore, what matters most in OBE is **"what is learnt"** rather than **"what is taught"**.

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<http://celt.ust.hk/learner-centered-course-design>

## OBE Model

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### "Product (ELOs) defines process (SCL)"

*Harden RM, et.al. Med Teacher 21(1): 7-14, 1999*

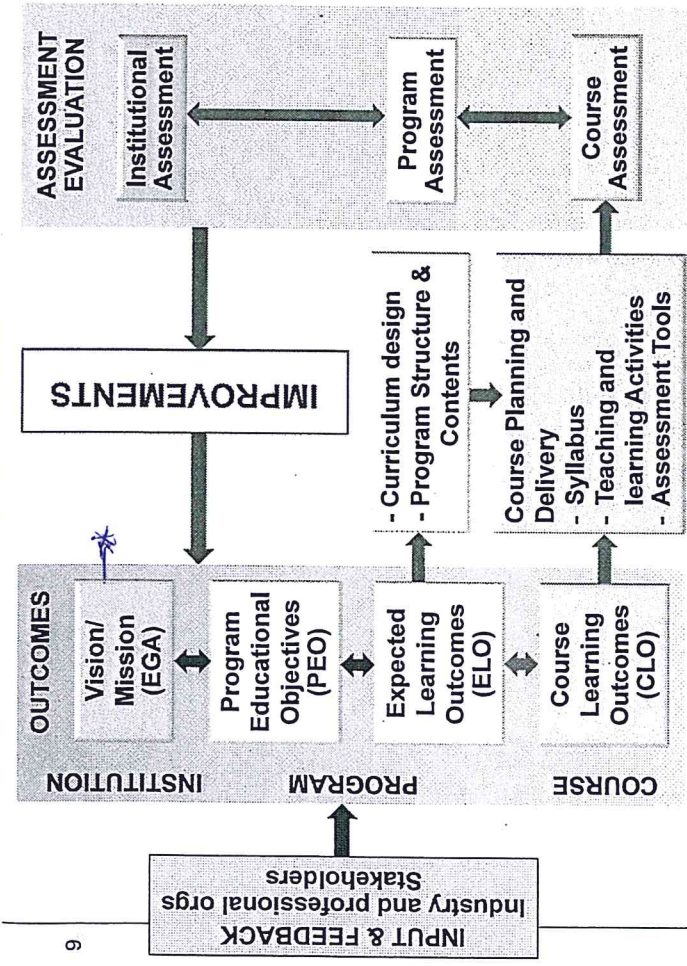
**Expected Learning Outcomes (ELOs)** is what the student should be able to know, understand and to do at the end of the programme.

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## An OBE Model



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## Key Concepts and Principles of OBE

- **Focus on results of learning (ELOs)**
- **Backwards curriculum design** - design down (from the performances expected of graduates) and deliver up.
- **Create learning opportunities** to help different learners achieve learning outcomes
- **Constructive alignment** (assessment – learning activities – learning outcomes)

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## OBE: Constructive Alignment

### Expected Learning Outcomes

Statement on what students should know, understand and can do upon completion of a period of study.



### Learning Activities

The teaching and learning methods which the teachers use to achieve each of the Learning Outcomes. Students will know exactly why they are being asked to engage in certain teaching and learning activities in their courses.

### Assessments

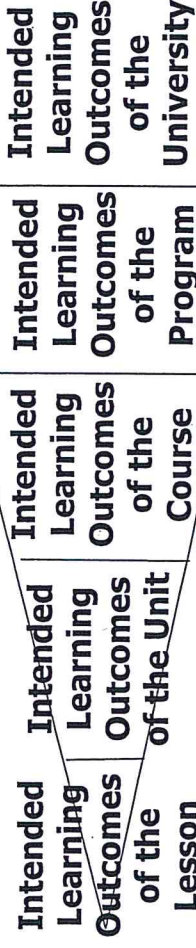
An on-going process aims improving students' learning by measuring the learning outcomes they have achieved. Feedback will be given so that students know what they need to do in order to get better grades.

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## Designing and Delivering Learning Outcomes

### Design backward



### Deliver forward

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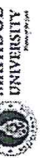
## OBE Model Designed Based on ELOs

- Learners is the centre of designed model (OBE).
- Programme (Expected) Learning Outcomes (PLOs) should be formulated first in our design.
- Curriculum designed down from the performances expected of graduates and deliver up.
- Assessment task and teaching and learning activities are designed constructively align with the leaning outcomes.

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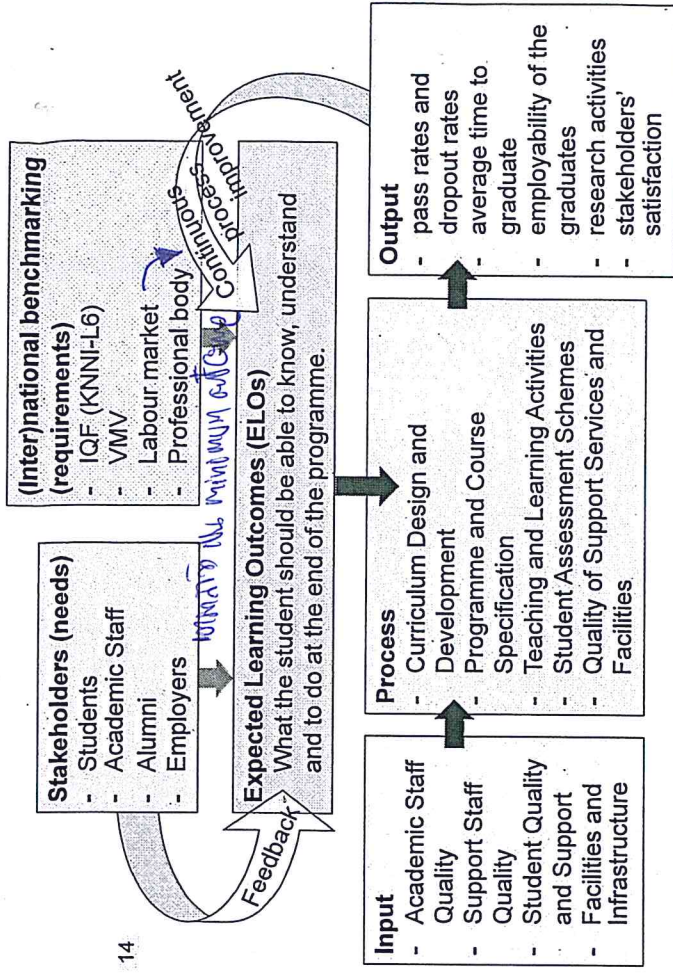
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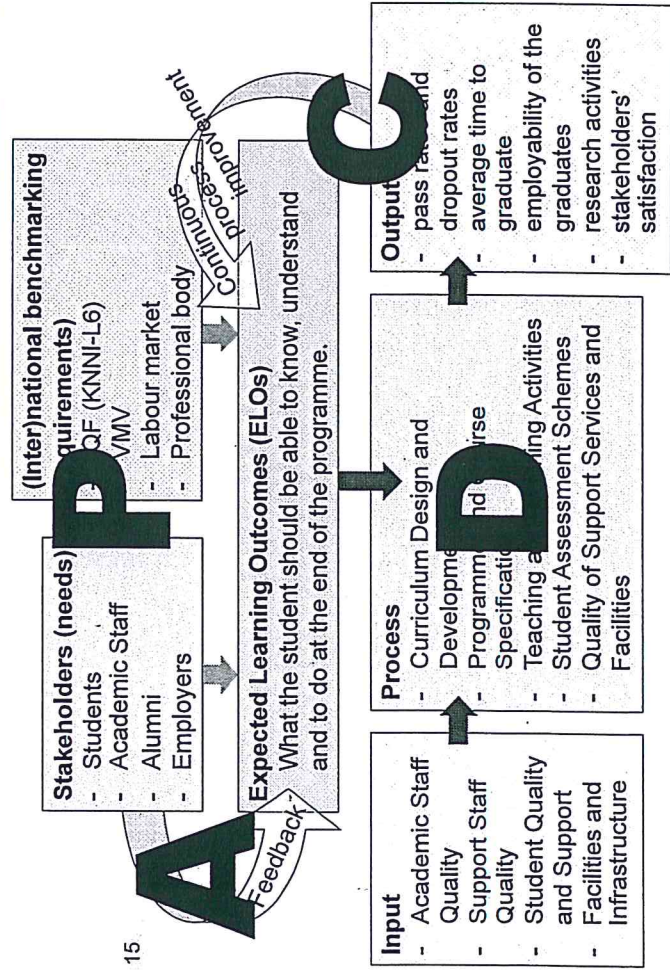


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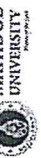
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## AUN-QA Model at Programme Level

- Design based on OBE Framework
- PDCA Approach to Assessment
- Principles-based assessment system designed for Improvement to Best practice



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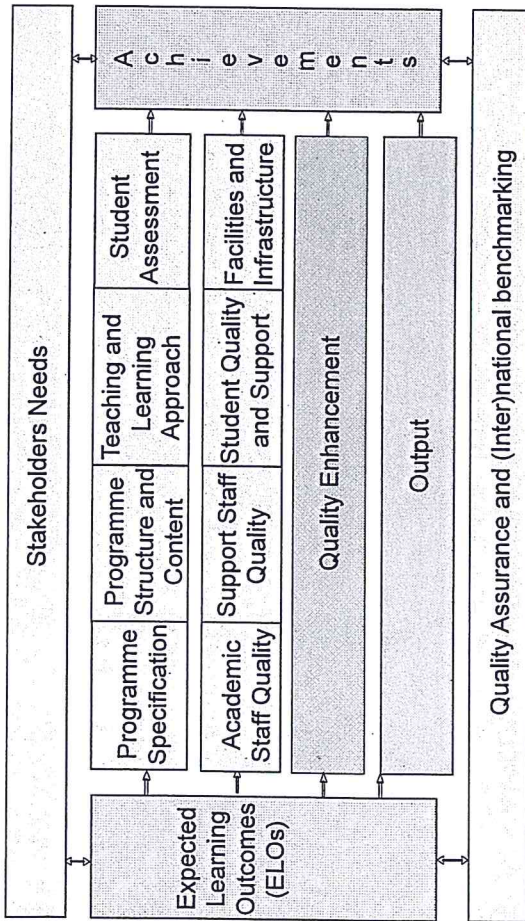
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## AUN-QA Model at Programme Level (V.3 2015)

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## Criteria

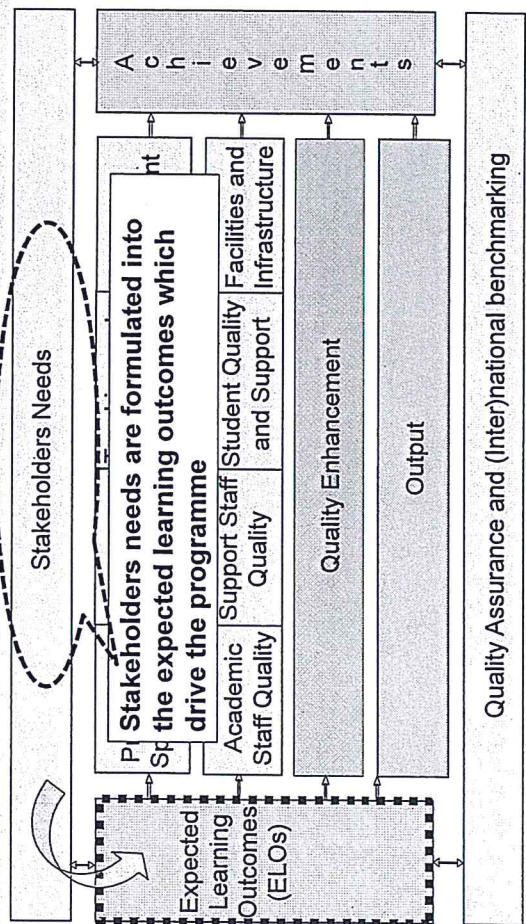
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1. Expected Learning Outcomes *Program Learning outcome*
2. Programme Specification
3. Programme Structure and Content
4. Teaching and Learning Approach
5. Student Assessment
6. Academic Staff Quality
7. Support Staff Quality
8. Student Quality and Support
9. Facilities and Infrastructure
10. Quality Enhancement
11. Output



## Started with Expected Learning Outcomes

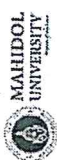
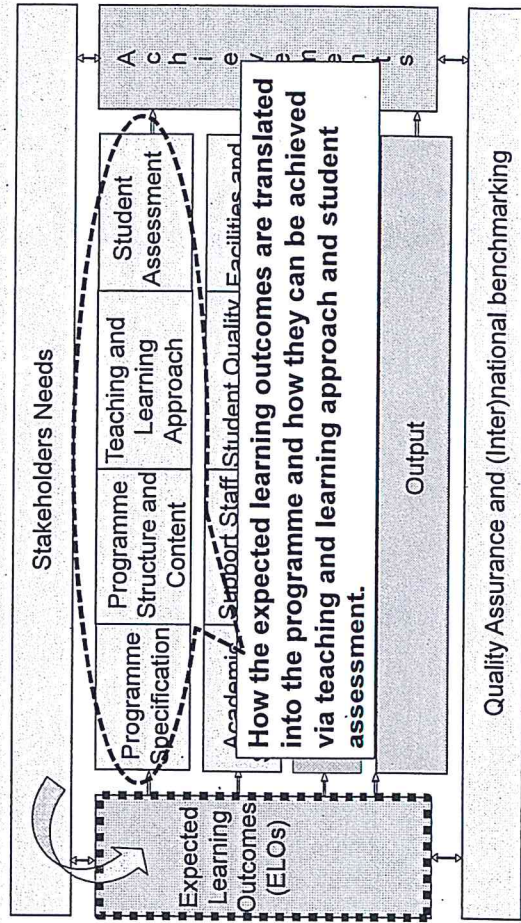
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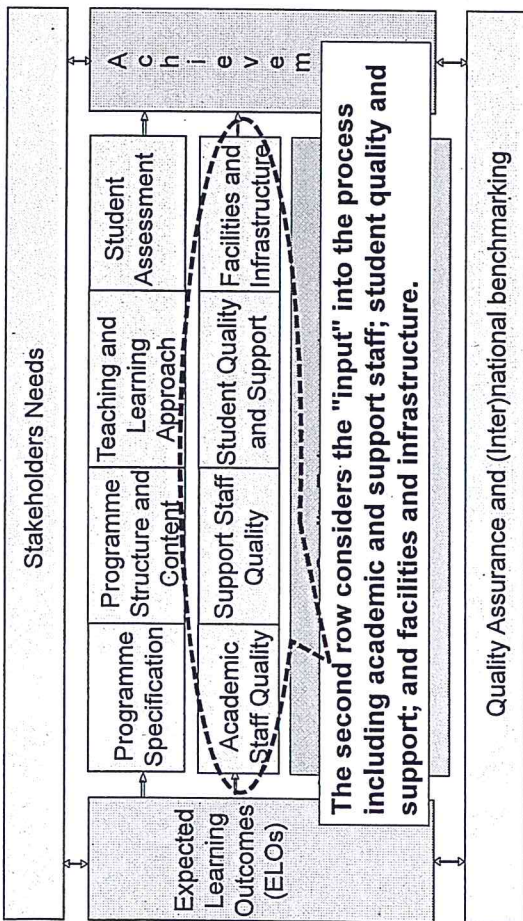
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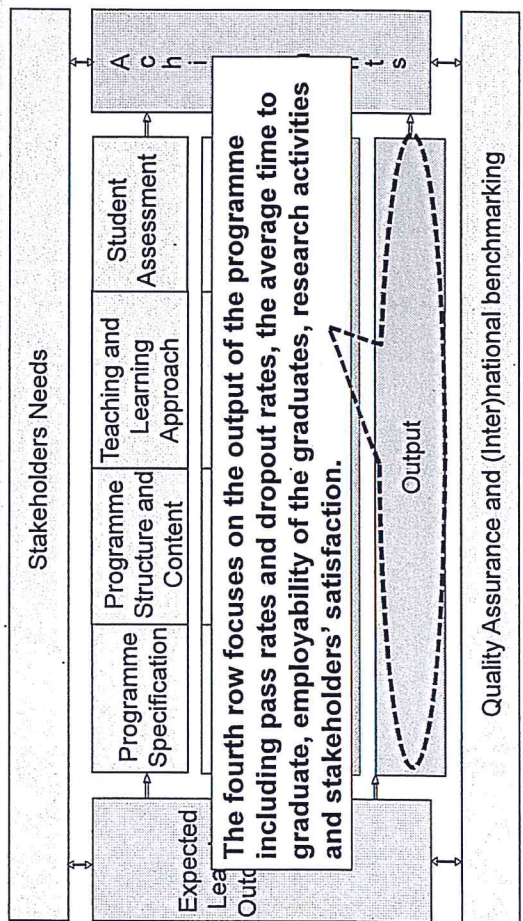
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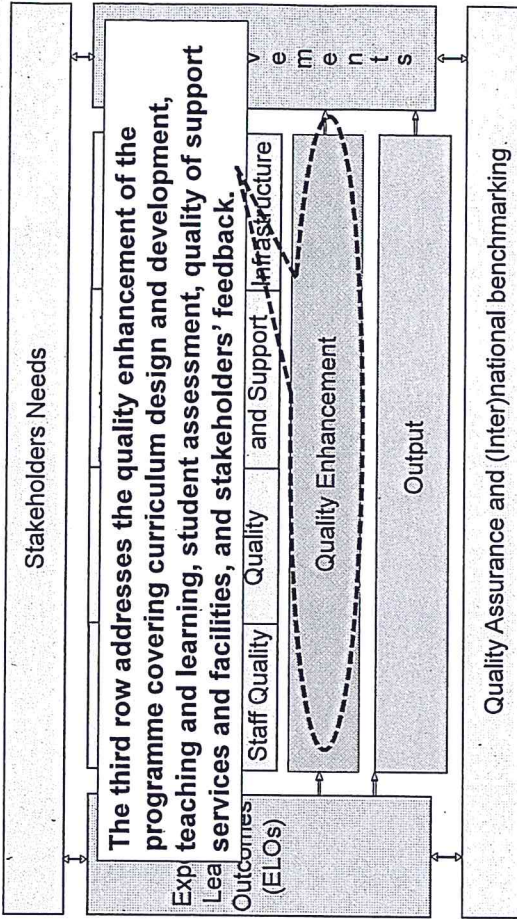
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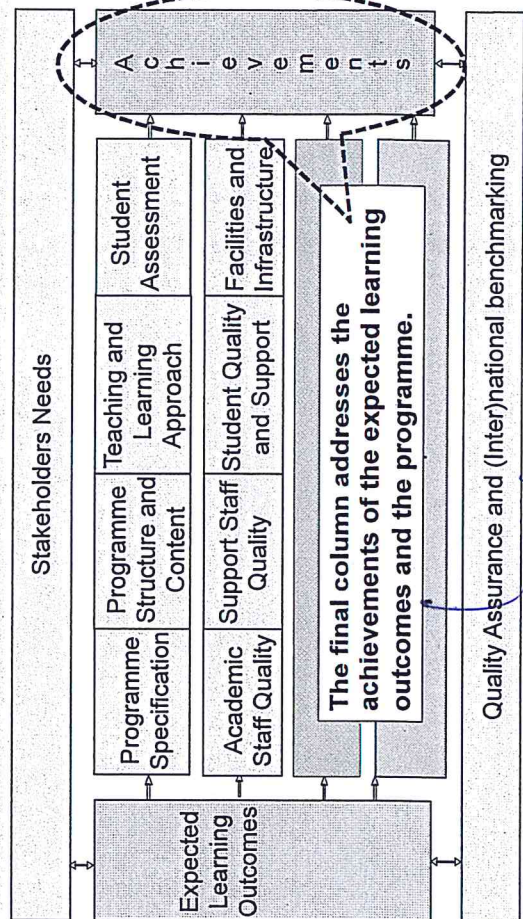
### Third row

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### The final column

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## Relationship of Criteria and Tasks

- |                                    |  |
|------------------------------------|--|
| 1. Expected Learning Outcomes      |  |
| 2. Programme Specification         |  |
| 3. Programme Structure and Content |  |
| 4. Teaching and Learning Approach  |  |
| 5. Student Assessment              |  |
| 6. Academic Staff Quality          |  |
| 7. Support Staff Quality           |  |
| 8. Student Quality and Support     |  |
| 9. Facilities and Infrastructure   |  |
| 10. Quality Enhancement            |  |
| 11. Output                         |  |

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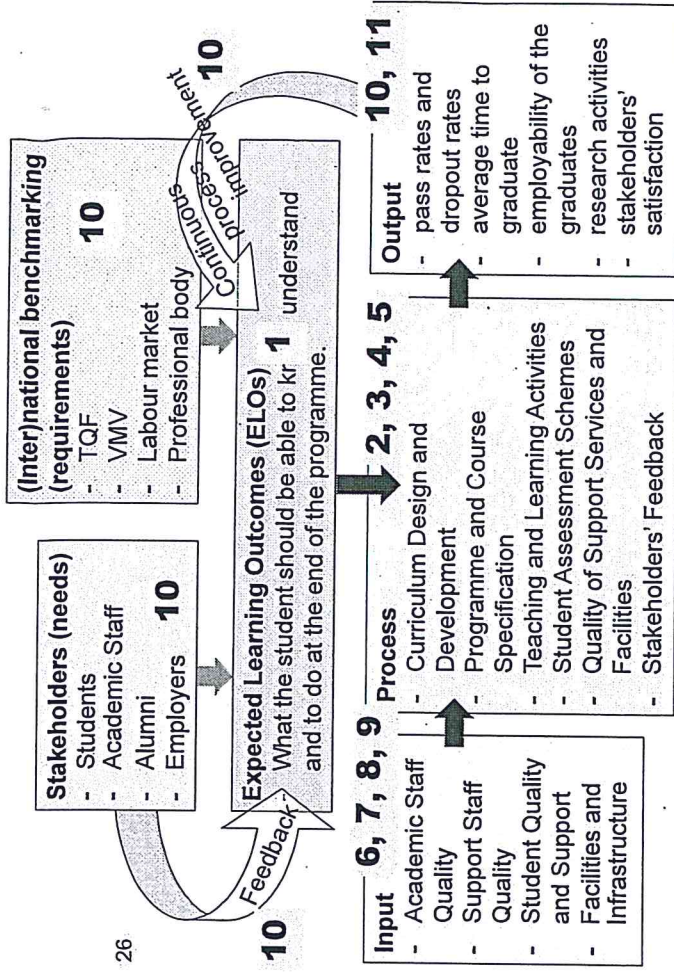


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Curriculum - 1, 2, 3, 10  
Teaching & Learning - 4, 5, 6, 9, 10

Resources - 6, 7, 8, 9, 10  
Stakeholders - 8, 10, 11

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## Stakeholders

### หลักการสำคัญของ TQF

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- เป็นเครื่องมือในการนำแนวนโยบายการพัฒนาคุณภาพและมาตรฐาน การจัดการศึกษาตามที่กำหนดใน พ.ร.บ. การศึกษาแห่งชาติ ในส่วนที่เกี่ยวข้องกับมาตรฐานการอุดมศึกษาและการประกันคุณภาพการศึกษาสู่การปฏิบัติในสถาบันอุดมศึกษาอย่างเป็นรูปธรรม
- มุ่งเน้นที่ผลการเรียนรู้ (Learning Outcomes) 5 ด้าน ซึ่งเป็นมาตรฐานขั้นต่ำเชิงคุณภาพเพื่อประกันคุณภาพบัณฑิต
- มุ่งประมวลกฎเกณฑ์และประกาศต่างๆ ที่เกี่ยวกับเรื่องหลักสูตรและการจัดการเรียนการสอนเข้าไว้ด้วยกันและเชื่อมโยงให้เป็นเรื่องเดียวกัน

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## กรอบมาตรฐานคุณวุฒิระดับอุดมศึกษาแห่งชาติ (Thailand Qualifications Framework)

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๔. เป็นเครื่องมือการสื่อสารที่มีประสิทธิภาพในการสร้างความเข้าใจและความมั่นใจในกลุ่มผู้ที่เกี่ยวข้อง/มีส่วนได้ส่วนเสีย เช่น นักศึกษา ผู้ปกครอง ผู้ประกอบการ ชุมชน สังคมและสถาบันอื่นๆ ทั้งในและต่างประเทศเกี่ยวกับคุณลักษณะของบัณฑิตที่คาดว่าจะพึงมี

๕. มุ่งให้คุณวุฒิหรือปริญญาของสถาบันใดๆ ของประเทศไทย เป็นที่ยอมรับและเทียบเคียงกันได้กับสถาบันอุดมศึกษาที่ดีทั้งในและต่างประเทศ โดยเปิดโอกาสให้สถาบันอุดมศึกษาสามารถจัดหลักสูตรตลอดจนกระบวนการเรียนการสอนได้อย่างหลากหลาย โดยมีมั่นใจถึงคุณภาพของบัณฑิตซึ่งจะมีมาตรฐานผลการเรียนรู้ตามที่มุ่งหวัง สามารถประกอบอาชีพได้อย่างมีความสุขและภาคภูมิใจ เป็นที่พึงพอใจของนายจ้าง

๖. ส่งเสริมการเรียนรู้ตลอดชีวิต



National Qualifications Frameworks-comparability-implementation experience

Malaysian Qualifications Framework	Similar features but not identical
Thai National Qualifications Framework	Objectives
Indonesian Qualifications Framework	Scope/sectors
Philippines Qualifications Framework	Levels -complexity
Brunei D National Qualifications Framework	Learning outcomes-domains
Cambodian Qualifications Framework	Credits (learner centric)
Vietnam National Qualifications Framework	Ownership/responsibility
Singapore (Workforce Skills Competency Framework)	Generally underpinned by MOE's regulations and quality assurance systems
Laos (In progress)	Accreditation and comparability of qualifications
Myanmar (planning)	



National Qualifications Framework EU.

• NQF means an instrument for the classification of qualifications according to a set of criteria for specified levels of learning achieved, which aims to integrate and coordinate national qualifications subsystems and improve the transparency, access, progression and quality of qualifications in relation to the labour market and civil society.



Malaysian Qualifications Framework (MQF)

The Malaysian Qualifications Framework (MQF) classifies higher education qualifications based on a set of nationally agreed and internationally benchmarked set of criteria that clarifies the academic levels, learning outcomes and credit system based on student academic load. It integrates all national qualifications and provides pathways that link them systematically.

Supporting Outcomes-Based education.







## Generic learning outcomes

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Generic learning outcomes are the transferrable, non discipline specific skills a graduate may achieve through learning that have application in study, work and life contexts. The four broad categories of generic learning outcomes recognised in the AQF are: *အခြေခံရည်စွမ်းရည်*

- **fundamental skills**, such as literacy and numeracy appropriate to the level and qualification type *အခြေခံရည်စွမ်းရည်*
- **people skills**, such as working with others and communication skills
- **thinking skills**, such as learning to learn, decision making and problem solving
- **personal skills**, such as self direction and acting with integrity. *အခြေခံရည်စွမ်းရည်*

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## Aims (Goals), Objectives and LOs

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**Aims (Goals) or objectives** are more concerned with teaching, the teacher's intentions and the management of learning.

**Learning outcomes** are concerned with the achievements or results of the learner rather than the intentions of the teacher.

*အခြေခံရည်စွမ်းရည်* Achievements



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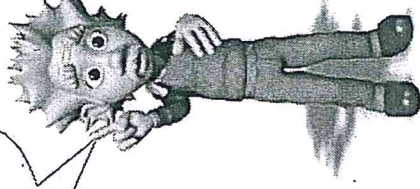
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QA at Programme Level

## Aims (Goals), Objectives and LOs

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Learning outcomes?

Aims or Objectives?



42

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QA at Programme Level



## Translate Aims and Objectives to PLO

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- **Aim** "To implement the undergraduate education to master the concepts of modern biology".
- **Objectives** "To empower community through the application of modern biological innovations"
- **Learning outcome** "Students should be able to apply the modern biological innovations underpinning the use of molecular biology to community."



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## Easy Syntax..... PLO Statement

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Upon completion of this programme, the student will be able to:

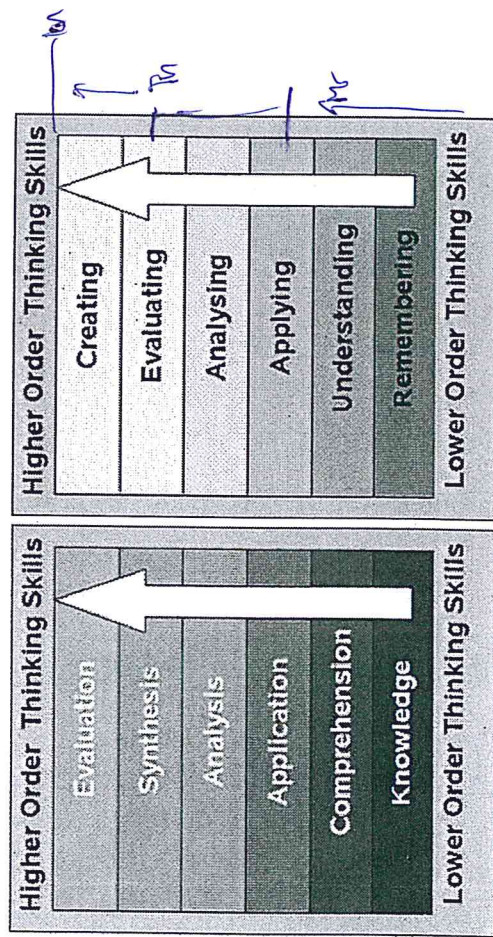
- Action verb (Bloom's Taxonomy) + Objects + Modification (T&L / Assessment)
- Example *level learning* *level learning*
- Apply + Modern Biology + especially related to molecular biology and nano-biology
  - Relate + modern biology + concept to conserve the biodiversity

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## Bloom's Taxonomy (Cognitive)

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Original

Revised



## Bloom's Taxonomy

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BLOOM'S TAXONOMY provides verbs that are useful for articulating student learning outcomes in each of the three domains.



Benjamin Bloom  
(1913 – 1999)

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- **Cognitive:** Mental Skills (Knowledge)
- **Affective:** Growth in Feelings or Emotional Areas (Attitude)
- **Psychomotor:** Manual or Physical Skills (Skills) *Psycho motor*

*KA*

*competency*



## Cognitive: Mental Skills (Knowledge)

*การจำแนก 2 level cognitive* *การจำแนก 2 ระดับ cognitive*

**Remembering:** Choose, Describe, Define, Identify, Label, List, Locate, Match, Memorize, Name, Recite, Select, State, Count, Draw, Outline, Point.

**Understanding:** Classify, Defend, Demonstrate, Distinguish, Explain, Express, Extend, Give, Examples, Illustrate, Indicate, Interrelate, Interpret, Judge, Match, Paraphrase, Represent, Restate, Rewrite, Select, Show, Summarize, Tell, Translate, Associate, Compute, Convert, Discuss, Estimate

**Applying:** Apply, Choose, Dramatize, Explain, Generalize, Judge, Organize, Prepare, Produce, Select, Show, Sketch, Solve, Use, Add, Calculate, Change, Classify, Complete, Compute, Discover, Divide, Examine, Graph, Interpolate, Manipulate, Modify, Operate, Subtract

**Analyzing:** Analyze, Categorize, Classify, Compare, Differentiate, Select, Distinguish, Identify, Point out, Subdivide, Survey, Arrange, Breakdown, Combine, Design, Detect, Diagram, Develop, Discriminate, Illustrate, Utilize

**Evaluating:** Appraise, Judge, Criticize, Defend, Compare, Assess, Conclude, Contrast, Critique, Determine, Grade, Justify, Measure, Rate

**Creating:** Combine, Construct, Create, Design, Develop, Formulate, Hypothesize, Invent, Make, Originate, Organize, Plan, Produce, Generate, Group, Integrate, Reconstruct, Revise, Rewrite, Transform

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derivative

## Examples of Remembering/Understanding

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- Recall genetics terminology: homozygous, heterozygous, phenotype, genotype, etc.
- Identify and consider ethical implications of scientific investigations.
- List the criteria to be taken into account when caring for a patient with tuberculosis.
- Differentiate between civil and criminal law.
- Identify participants and goals in the development of electronic commerce.
- Predict the genotype of cells that undergo meiosis and mitosis.
- Classify reactions as exothermic and endothermic

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## Examples of Evaluating/Creating

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- Recognise and formulate problems that are amenable to energy management solutions.
- Propose solutions to complex energy management problems both verbally and in writing.
- Relate the sign of enthalpy changes to exothermic and endothermic reactions.
- Organise a patient radiation protection procedure.
- Predict the effect of change of temperature on the position of equilibrium.

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## Examples of Applying/Analyzing

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- Apply knowledge of infection control in the maintenance of patient care facilities.
- Relate energy changes to bond breaking and formation.
- Modify guidelines in a case study of a small manufacturing firm to enable tighter quality control of production.
- Analyse why society criminalises certain behaviours.
- Compare and contrast the different electronic business models.
- Debate the economic and environmental effects of energy conversion processes.

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## Affective: Feelings or Emotional Areas (Attitude)

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- **Receiving phenomena:** asks, chooses, describes, follows, gives, holds, identifies, locates, names, points to, selects, sits, erects, replies, uses
- **Responding to phenomena:** answers, assists, aids, complies, conforms, discusses, greets, helps, labels, performs, practices, presents, reads, recites, reports, selects, tells, writes
- **Valuing:** completes, demonstrates, differentiates, explains, follows, forms, initiates, invites, joins, justifies, proposes, reads, reports, selects, shares, studies, works
- **Organization:** adheres, alters, arranges, combines, compares, completes, defends, explains, formulates, generalizes, identifies, integrates, modifies, orders, organizes, prepares, relates, synthesizes
- **Internalizing values:** acts, discriminates, displays, influences, listens, modifies, performs, practices, proposes, qualifies, questions, revises, serves, solves, verifies

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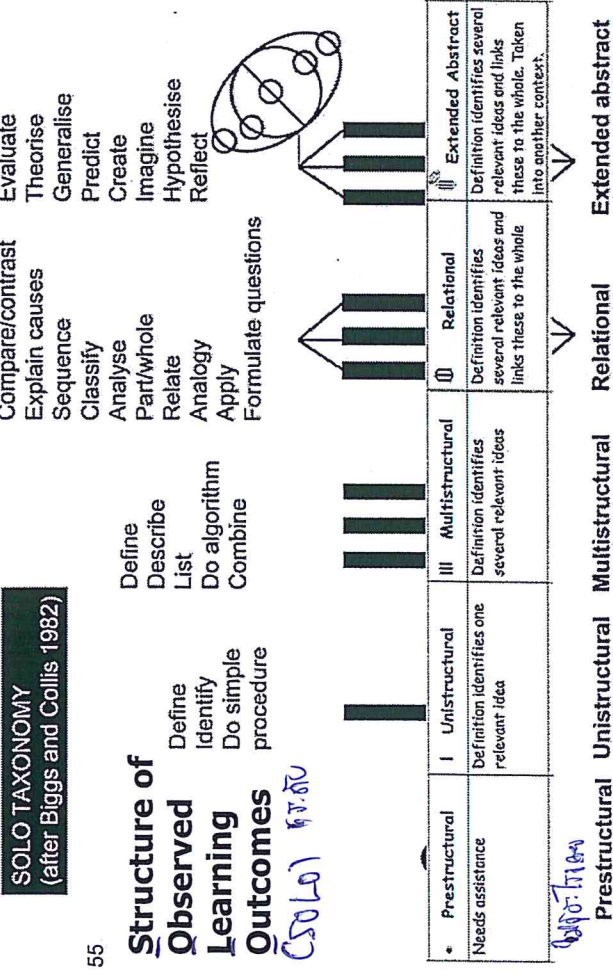
### Examples of LOs relevant to the affective domain:

- Accept the need for professional ethical standards.
- Display a professional commitment to ethical practice.
- Appreciate the need for confidentiality in the professional client relationship.
- Value a willingness to work independently.
- Appreciate the management challenges associated with high levels of change in the public sector.
- Display a willingness to communicate well with patients.
- Resolve conflicting issues between personal beliefs and ethical considerations.
- Participate in class discussions with colleagues and with teachers.
- Relate well to pupils of all abilities in the classroom.

### Psychomotor: Manual or Physical Skills (Skills)

- Perception:** chooses, describes, detects, differentiates, distinguishes, identifies, isolates, relates, selects
- Set:** begins, displays, explains, moves, proceeds, reacts, shows, states, volunteers
- Guided response:** copies, traces, follows, react, reproduce, responds
- Mechanism:** assembles, calibrates, constructs, dismantles, displays, fastens, fixes, grinds, heats, manipulates, measures, mends, mixes, organizes, sketches
- Complex overt response:** Verbs are the same as Mechanism, but will have adverbs or adjectives that indicate that the performance is quicker, better, more accurate, etc.
- Adaptation:** adapts, alters, changes, rearranges, reorganizes, revises, varies
- Origination:** arranges, builds, combines, composes, constructs, creates, designs, initiate, makes, originates

SOLO TAXONOMY (after Biggs and Collis 1982)



AUN 1: Expected Learning Outcomes (3)

1	Expected Learning Outcomes
1.1	The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university. [1,2]
1.2	The expected learning outcomes cover both subject <u>specific and generic</u> (i.e. transferable) learning outcomes. [3]
1.3	The expected learning outcomes clearly reflect the requirements of the stakeholders. [4]



## Considerations for Developing PLOs

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အချက်အလက်များ

- Information need to understand as input:
  1. VMV, ULOs, Accreditation & benchmarking, Professional requirements (target what),
  2. Stakeholders' requirements (feedbacks what),
  3. Understand TQF (translate What)
  4. Understand EQA-AUNQA Criteria (What works?)
  5. Issue/problem/need is identified (issue what, why do?),
- Development Team
- Do the Strategic Plan

အချက်အလက်များကို ရှာဖွေရန်  
အချက်အလက်များကို ရှာဖွေရန်

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## SMART

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SMART helps to check an LO that required characteristics:

- **Specific:** accurately states what the successful student is expected to achieve
- **Measurable:** open to assessment which accurately assesses whether or not the outcome has been achieved
- **Achievable:** should be within the range of abilities of the student
- **Relevant:** should be relatable to the key aims of the programme
- **Time scaled:** must be achievable within the duration of the study-unit/programme

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## Writing of PLOs

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When writing learning outcomes:

- use only action verbs of **the same level of taxonomy** per learning outcome and target specific aspects of expected performance include action verbs
- **avoid** vague verbs such as **know** and **understand**
- write in terms of what the learner will do, not what the instructor will do
- for PLOs, check that they **fit within the programme aims and/or TQF1&2**
- SMART characteristics

↳ Specific ရှိရမည်။  
အချက်အလက်များကို ရှာဖွေရန်

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## Example

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LO သို့မဟုတ်  
ပုံမှန်သင်ရိုး သဘာဝ သိပ္ပံနည်းကျ သင်ရိုး

- **Programme aims** to produce graduates who possess in-depth knowledge and skills for scientific decision making, and are able to construct models and analyse the problems accordingly. The possessed knowledge and skill should also be integrated in the other field areas such as economy, accounting and management.

သိပ္ပံနည်းကျ  
ပုံမှန်သင်ရိုး သဘာဝ သိပ္ပံနည်းကျ

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# Programme Learning Outcomes

LOD 1	Apply knowledge of mathematics, probability, statistics, operational research/decision science and operation management, as well as information and communication technology (ICT).
LOD 2	Design, model and solve real world and hypothetical problems, and thus able to analyse and interpret data using contemporary computer tools.
LOD 3	Use quantitative techniques, modelling skills and contemporary decision science tools for industries, public institution and society. <i>from former skill</i>
LOD 4	Communicate effectively orally, graphically and in writing, and function in culturally diverse, gender-diverse and multi-disciplinary teams.
LOD 5	Integrate and synthesize organisational issues, and evaluate potential solutions in the broader context of the organisation or society.
LOD 6	Participate in lifelong learning, career advancement activities, and keep up-to-date with knowledge of emerging technologies.
LOD 7	Commercialise tangible and intangible decision making products, in the form of written, oral and electronic media.
LOD 8	Carry out professional and ethical responsibility.
LOD 9	Portray leadership and accountability, and exercising management and decision making skills.



CLW 2015

*Master to PhD*

*Master to PhD*



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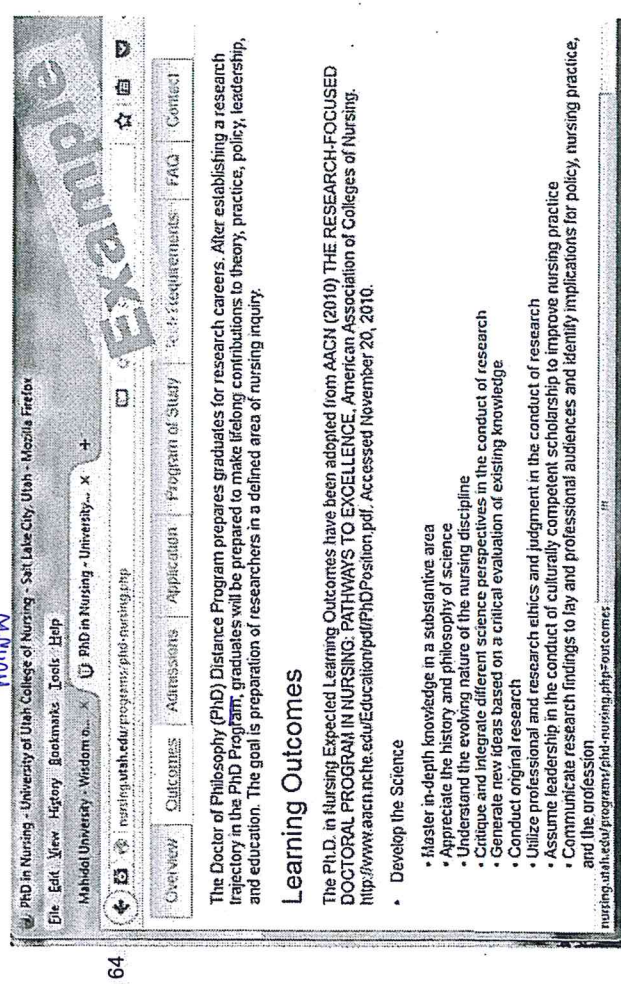
After completing the B.S. program, graduates are able to:

- Select, evaluate and apply, in hospital and a variety of other settings, basic and advanced theoretical knowledge of core concepts including advanced leadership and health care systems concepts to the nursing process in order to deliver health care to clients from diverse cultural backgrounds.
- Analyze health problems at a unit, aggregate (community) and systems level, and develop nursing interventions that balance the health needs at the unit and cohort levels.
- Demonstrate effective communication and collaboration skills with clients, research participants, other health professionals, colleagues, and policy makers.
- Evaluate existing nursing and health care systems research, apply findings to advance nursing practice, and participate in the development of new knowledge.
- Demonstrate leadership and system skills and critical thinking, which contribute to the effectiveness and efficiency of nursing and health care.
- Practice hospital- and community-based nursing based on the principles of ethics and law.
- Participate in professional and community organizations and/or interest groups relevant to health care delivery and modify nursing standards and practices in keeping with current trends.



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*Master to PhD*



## Learning Outcomes

The Doctor of Philosophy (PhD) Distance Program prepares graduates for research careers. After establishing a research trajectory in the PhD Program, graduates will be prepared to make lifelong contributions to theory, practice, policy, leadership, and education. The goal is preparation of researchers in a defined area of nursing inquiry.

- Develop the Science
  - Master in-depth knowledge in a substantive area
  - Appreciate the history and philosophy of science
  - Understand the evolving nature of the nursing discipline
  - Critique and integrate different science perspectives in the conduct of research
  - Generate new ideas based on a critical evaluation of existing knowledge
  - Conduct original research
  - Utilize professional and research ethics and judgment in the conduct of research
  - Assume leadership in the conduct of culturally competent scholarship to improve nursing practice and the profession



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- Meet the competencies identified by the Australian Nursing and Midwifery Council as necessary for practice as a registered nurse;
- Demonstrate a well developed understanding of health from global, population, community, family and individual perspectives;
- Integrate knowledge from a range of disciplines that contribute to health and disease management in the provision of nursing to people experiencing alterations in their health;
- Perform nursing assessment and intervention within legal and ethical parameters and demonstrating accountability for their own practice;
- Work effectively as a member of the multidisciplinary team;

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**WFME: Basic (Undergraduate) Medical Education (BME)**

1.3 EDUCATIONAL OUTCOMES

Basic standards:  
<http://wfme.org/standards/bme/78-new-version-2012-quality-improvement-in-basic-medical-education-english/file>

The medical school must

- define the intended educational outcomes that students should exhibit upon graduation in relation to
  - their achievements at a basic level regarding knowledge, skills, and attitudes. (B 1.3.1)
  - appropriate foundation for future career in any branch of medicine. (B 1.3.2)
  - their future roles in the health sector. (B 1.3.3)
  - their subsequent postgraduate training. (B 1.3.4)
  - their commitment to and skills in life-long learning. (B 1.3.5)
  - the health needs of the community, the needs of the health care delivery system and other aspects of social accountability. (B 1.3.6)
- ensure appropriate student conduct with respect to fellow students, faculty members, other health care personnel, patients and their relatives. (B 1.3.7)
- make the intended educational outcomes publicly known. (B 1.3.8)

- Demonstrate the ability to critically appraise research evidence relevant to common health problems and to translate this evidence into the development of nursing interventions to improve patient outcomes;
- Demonstrate an understanding of the Australian health care system in terms of policy and the organizational context of health service delivery;
- Practice effectively in health promotion and health education roles;
- Demonstrate the ability to identify knowledge gaps in the delivery of nursing care and to utilize research skills to address current gaps in practice in collaboration with researchers in nursing and allied disciplines

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**Learning Outcomes of Masters Degree specified in AQF**

AQF level 9 criteria

Summary	Graduates at this level will have specialised knowledge and skills for research, and/or professional practice and/or further learning
Knowledge	Graduates at this level will have advanced and integrated understanding of a complex body of knowledge in one or more disciplines or areas of practice
Skills	Graduates at this level will have expert, specialised cognitive and technical skills in a body of knowledge or practice to independently: <ul style="list-style-type: none"> <li>• analyse critically, reflect on and synthesise complex information, problems, concepts and theories</li> <li>• research and apply established theories to a body of knowledge or practice</li> <li>• interpret and transmit knowledge, skills and ideas to specialist and non-specialist audiences</li> </ul>
Application of knowledge and skills	Graduates at this level will apply knowledge and skills to demonstrate autonomy, expert judgement, adaptability and responsibility as a practitioner or learner

ขอตีตราด้วย U.S.A.

# Learning Outcomes of Doctoral Degree specified in AQF

69 AQF level 10 criteria

Summary	Graduates at this level will have systematic and critical understanding of a complex field of learning and specialised research skills for the advancement of learning and/or for professional practice
Knowledge	Graduates at this level will have systematic and critical understanding of a substantial and complex body of knowledge at the frontier of a discipline or area of professional practice
Skills	Graduates at this level will have expert, specialised cognitive, technical and research skills in a discipline area to independently and systematically: <ul style="list-style-type: none"> <li>engage in critical reflection, synthesis and evaluation</li> <li>develop, adapt and implement research methodologies to extend and redefine existing knowledge or professional practice</li> <li>disseminate and promote new insights to peers and the community</li> <li>generate original knowledge and understanding to make a substantial contribution to a discipline or area of professional practice</li> </ul>
Application of knowledge and skills	Graduates at this level will apply knowledge and skills to demonstrate autonomy, authoritative judgement, adaptability and responsibility as an expert and leading practitioner or scholar



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\*บทที่ ๖ ตอน ๑๐ ๑๓ ๑๔

## Example of ELOs

- **Describe** in detail the structure and function of musculoskeletal, cardio-respiratory, nervous and other associated systems, and describe how these respond and interact during exercise and training.
- **Demonstrate** advanced experiential knowledge and **handling skills**, in clinical examination of the musculoskeletal and nervous system.
- **Demonstrate** advanced experiential knowledge in laboratory and field based exercise testing in athletic and non-athletic populations.
- **Demonstrate** an advanced knowledge of the diagnosis, biological basis, treatment and rehabilitation of exercise and sports related injuries, and common illnesses impacting on sports and exercise performance.



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จาก ตาราง ตาราง

\* บทที่ ๖ ตอน ๑๐ ๑๓ ๑๔

MO

## ผลการเรียนรู้

๑. คุณธรรมจริยธรรม
  - ๑) มีจิตสำนึกและตระหนักในการปฏิบัติงาน
  - ๒) รับผิดชอบอย่างเต็มที่
  - ๓) มีความซื่อสัตย์สุจริต
  - ๔) เคารพกฎระเบียบและข้อบังคับขององค์กรและสังคม
  - ๕) เคารพสิทธิและรับฟังความคิดเห็นอย่างอื่น
๒. ความรู้
  - ๑) มีความรู้หลักการทฤษฎี
  - ๒) มีความรู้ในสาขาวิชาที่เกี่ยวข้อง
  - ๓) ศึกษาระเบียบ ข้อกําหนดทางวิชาการและเปลี่ยนแปลง
๓. ทักษะทางปัญญา
  - ๑) สามารถค้นหาข้อเท็จจริง ทำความเข้าใจประเมินข้อมูลจากทุกสาขา (ไทย) แล้วนำข้อสรุปมาใช้
  - ๒) สามารถศึกษาวิเคราะห์ปัญหาที่ซับซ้อนและเสนอแนวทางแก้ไขที่สร้างสรรค์
  - ๓) สามารถใช้ทักษะและความเข้าใจในบริบททางวิชาการ

ที่มา : แผน มคอ.๖ รายละเอียดหลักสูตร..... พ.ศ.๒๕๕๓

คิดอะไร?

๔. ทักษะความสัมพันธ์ระหว่างบุคคลและความรับผิดชอบ
  - ๑) มีความรับผิดชอบในหน้าที่ที่ได้รับมอบหมาย ทั้งงานรายบุคคลและงานกลุ่ม
  - ๒) สามารถปรับตัวเข้ากับงานร่วมกับผู้อื่นทั้งในฐานะผู้ไปและสมาชิกกลุ่ม
  - ๓) วางตัวและแสดงความคิดเห็นได้เหมาะสมกับบทบาท หน้าที่และความรับผิดชอบ
  - ๔) สามารถวางแผนและรับผิดชอบในการรับฟังและพิจารณาตนเองและผู้อื่น
๕. ทักษะการวิเคราะห์เชิงตัวเลข การสื่อสาร และการใช้เทคโนโลยีสารสนเทศ
  - ๑) สามารถวิเคราะห์ใช้เทคโนโลยีทางสถิติ และคณิตศาสตร์
  - ๒) สามารถสรุปประเด็น และอธิบาย ทั้งการพูด และการเขียน และเลือกใช้รูปแบบการนำเสนอ
  - ๓) สามารถระบุข้อดีและข้อเสียของแหล่งข้อมูล
  - ๔) มีวิธีการค้นหาใ้หาใช้เทคโนโลยีสารสนเทศ และใช้อย่างสร้างสรรค์
  - ๕) สามารถใช้คอมพิวเตอร์จัดการกับข้อมูล
  - ๖) สามารถใช้เทคโนโลยีสารสนเทศในการติดตามความก้าวหน้าทางวิชาการ
  - ๗) สามารถใช้ภาษาทั้งเขียนและพูดสื่อสารข้อมูลอย่างมีประสิทธิภาพ

- **Demonstrate** practical experience as a service provider to a collegiate or other sports team in management of acute injuries and emergencies on the field of play and in injury management and rehabilitation during follow up of athletes in the sports medicine clinic.
- **Demonstrate** an advanced knowledge of pre-participation health screening, training program design and monitoring, and the nutritional and psychological strategies required to maximise performance in athletic populations.
- **Demonstrate** a detailed knowledge and critical understanding of selected areas of sports and exercise medicine gained through independent research.
- **Synthesize** and critically **evaluate** published information and present it in written or oral format to both specialist and non-specialist audiences.



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- **Pursue**, under supervision, a sports and exercise related research project.
- **Demonstrate** knowledge of key experimental methodologies used to answer research questions in sports and exercise medicine.
- **Recognise** the value of scientific enquiry and demonstrate an understanding of the ethical responsibility of scientists undertaking research projects on human subjects in sports and exercise medicine.
- **Show** proficiency in searching literature databases and analysis and presentation of data.
- **Instigate**, maintain and appraise their own self-directed learning.
- **Apply** an empirical approach to problem solving.



**Exercise 1: Understand PLO from the example**

- What is the Programme Discipline? MSc in Sports and Exercise Medicine
- Which ELOs are Specific or Transferable Learning Outcomes? 2 Transferable Los, 12 Specific LOs
- Would you describe the Order of Thinking Skills? Low to high Order of Thinking Skills
- How do the SMART? You can describe the alignment of Teaching Approach and Assessment Scheme?



**Exercise 2: Formulating Programme Learning Outcomes**

**Procedures:**

- Formulate your Programme Learning Outcomes (PLO) in related to:
  1. TQF/Programme Objectives (Aims)
  2. VMV-MU, VMV-PH, GA
  3. Key Stakeholders' requirements
- 2. Bloom's Taxonomy
- Write the statement of PLOs

**Documents: D1-D2**

สอนด้วย วิสัยทัศน์  
ภารกิจ  
LO → teaching method → assessment method



TQF	AUN-QA Criteria	Documents
มคอ 1 มาตรฐานสาขาวิชา	1, 2	ELOs (+5 TQF Domains)
มคอ 2 หลักสูตร	2, 3	Curriculum mapping, Programme specification, Course specification
มคอ 3-4 ประมวลรายวิชา/ภาค สนาม + แผนการสอน	3, 4, 5	Syllabus, Study plan, T&L activities
มคอ 5-6 ประเมินรายวิชา/ ภาคสนาม	5, 10	Course assessment schemes
มคอ 7 ประเมินหลักสูตร	5, 10	Programme assessments, Exit assessments



### Exercise 3: Categorise the Programme Learning Outcomes

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#### Procedures:

- From the Results of exercise 1 please classify each PLO as Specific or Generic learning outcomes and/or competency
- Identify the level of Bloom's taxonomy for each PLO

**Documents:** Results from Exercise 1

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### Exercise 4: Align Stakeholders' Needs or Requirements to the PLOs

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#### Procedures:

- Aligning the stakeholders' needs or requirements to the formulated PLOs of your programme
- Use the checklist template

#### Documents:

1. PLOs
2. Checklist template

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### Categories of ELOs

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PLO	Statement	Generic LO	Specific LO	Competency
1			A	
2			A	
3			E	
4		R	E	
5			E	E

#### Blooms' Taxonomy

R = Remembering / Understanding  
 A = Applying / Analyzing  
 E = Evaluating / Creating

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### Aligning Stakeholders' Needs to Learning Outcomes

80

No	LO	TQF	VMV	Alumni	Employer	ect.
1		F	F	M	F	?
2			F	M	F	
3		F	F	F	F	
4		F	F	F	F	
5			F	P	F	
6			F	P		
7		F	F	F	F	
8		F	F	F	F	?

F – Fully fulfilled  
 M – Moderately fulfilled  
 P – Partially fulfilled

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 QA at Programme Level



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## Backward Curriculum Design

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- ELO** → Programme structure and Content  
 → Teaching and Learning Approach  
 → Assessment Schemes  
 → Programme Specification

summative LO → 200.7

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### AUN 3: Programme Structure and Content (3)

83

3	Programme Structure and Content
3.1	The curriculum is designed <u>based on</u> <u>constructive alignment</u> with the expected learning outcomes. [1]
3.2	The contribution made by each <u>course</u> to achieve the expected learning outcomes is clear. [2] ①
3.3	The curriculum is <u>logically structured</u> , <u>sequenced</u> , <u>integrated</u> and up-to-date. [3,4,5,6] ②

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### Constructive Alignment

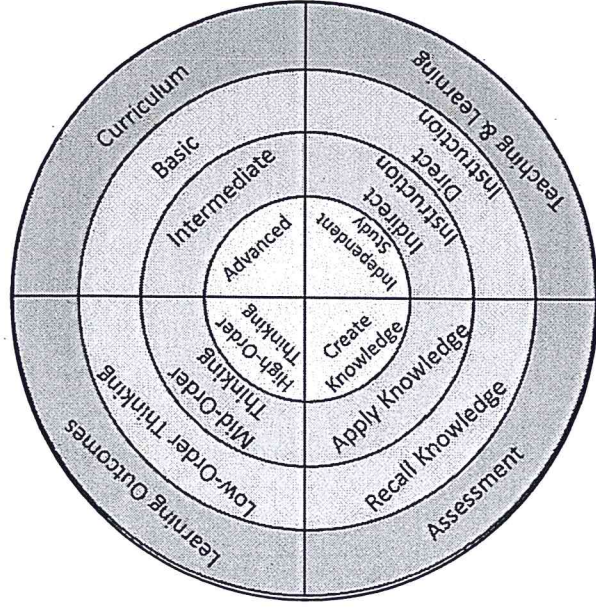
84

- The **curriculum should be designed** so that the teaching activities, learning activities and **assessment tasks are co-ordinated with the programme learning outcomes.**
- Biggs (2003) refers to this type of process as involving **constructive alignment.**
- The *constructive* part refers to the type of learning and what the learner does.
- The *alignment* part refers to what the teacher does).

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QA at Programme Level

## Constructive Alignment

85



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QA at Programme Level

## Four basic elements involved in the constructive alignment of any programme or course

86

(Biggs 2003a)

Clearly defining the learning outcomes

Curriculum is designed or pitched to align to the level of the learning outcomes

Selecting appropriate teaching and learning methods that are likely to ensure that the learning outcomes are achieved.

Using the appropriate assessment tools to assessing the student learning outcomes and checking to see how well they match with what was intended.

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## Curriculum Mapping: The Process

87

- Focused on curriculum and program learning outcomes
- Two-dimensional matrix representing courses on one axis and outcomes on the other
- Identify which courses address which learning outcomes



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## Why do curriculum mapping?

88

What we are expected to achieve through the mapping:

- Alignment (within a program, between general education and institutional goals, etc.)
- Identifying where and how particular outcomes are expected, explicitly taught for, and assessed (Ewell, 2013)
- Backwards design the curriculum
- Understand the nature and role of course pre-requisites
- **Mapping as a lens – it is a way of seeing organizational structure**

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## Curriculum matrix, example 2

93

Fourth Year Courses First and Second Semesters	Relationships to Program Outcomes								
	1	2	3	4	5	6	7	8	9
Hospital Dentistry I & II		P	P	D	P		D	D	D
Community Dentistry II		P	P	D	P		D	D	D
Community Dentistry III (Fieldwork)		P	P	D	P		D	D	D
Current Trends in Dentistry				D	P	D	D	D	D
Oral Surgery Seminar		D	P	D	P	D	D	D	D
Orthodontics-Pediatric Dentistry Seminar I and II		D	P	D	P	D	D	D	D
Prosthodontics Seminars I and II		D	P	D	P	D	D	D	D
Restorative Dentistry Seminars I and II		D	P	D	P	D	D	D	D
Endodontics-Periodontics Seminar		D	P	D	P	D	D	D	D
Clinical Dentistry III & IV		D	P	D	P	D	D	D	D

- I (Introduce) Concepts/principles are merely presented.
- E (Emphasize) Concepts/principles are reinforced and initially applied.
- P (Practice) Concepts/principles are applied with supervision.
- D (Demonstrate) Concepts/principles are applied with minimal supervision.

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## Skill Matrix (PhD Research)

94

PhD Requirements	PLO 1 Methods	PLO 2 Communication	PLO 3 Research	PLO 4 Professional performance
Required courses	X			
Qualifying Exam		X	X	
Dissertation	X	X	X	
Seminar requirements		X		X
Final Exam	X	X	X	X

Learning Activities

*Final Exam Research*

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## Curriculum Mapping

95

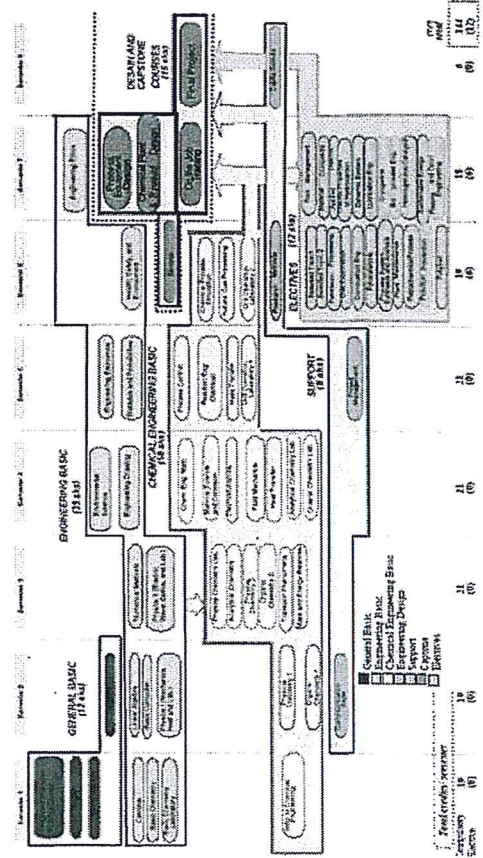


Figure 2.2 Curriculum Structure of CHEP

Source: Chemical Engineering, Universitas Arjuno

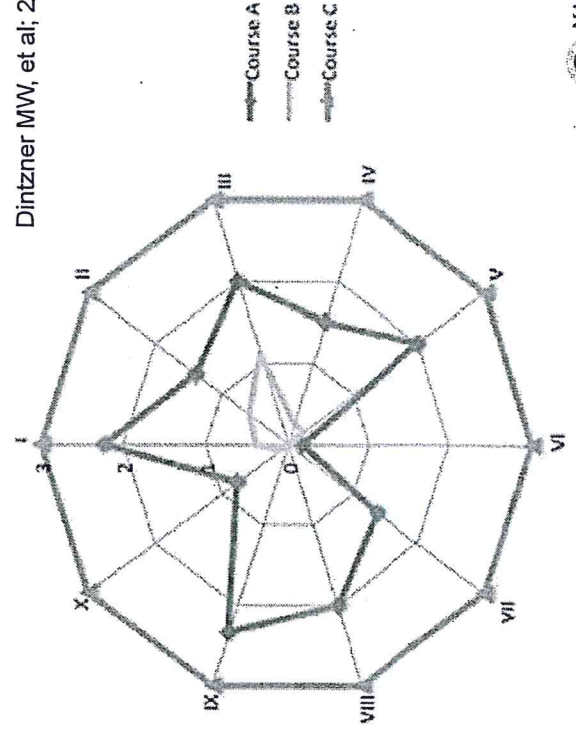
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6A at Programme Level



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## Rader plot of courses A,B, and C mapped to the 10 PLOs

96



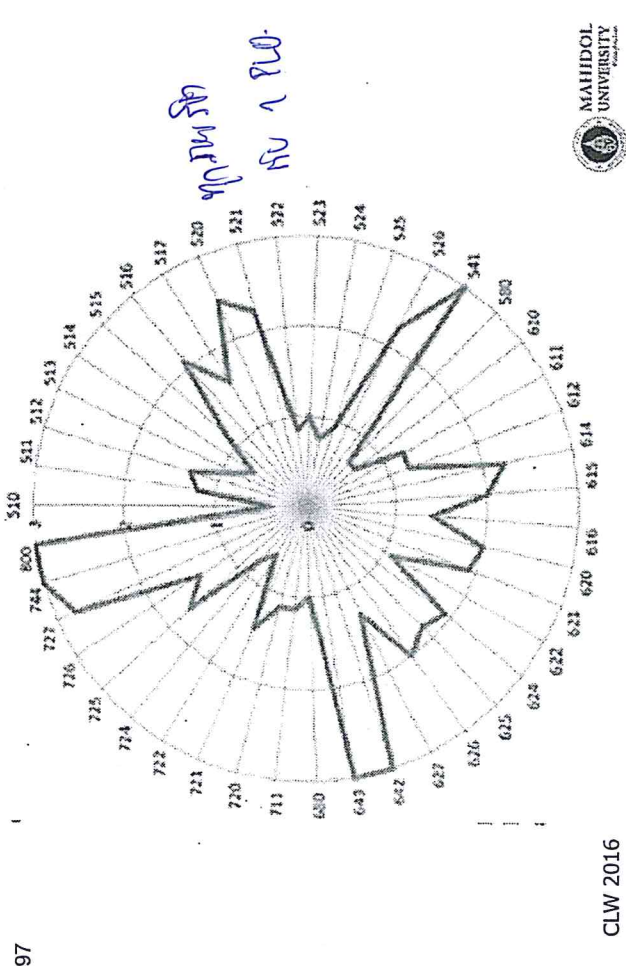
Dintzner MW, et al; 2015

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Radar plot of Core PLO 1 mapped to all courses (shown as course numbers around the perimeter of the plot)



Curriculum mapping (Template)

COURSE	CR	L01	L02	L03	L04	L05
<b>Basic courses</b>						
1 Subject 1	3	R			A	
2 Subject 2	3	R		A		
<b>Intermediate courses</b>						
3 Subject 3	3	R	A		A	
4 Subject 4	3	R			A	
<b>Specialized courses</b>						
5 Subject 5	3		A	A	E	E
6 Thesis	18		A	A	E	E

**Bloom's Taxonomy** R = Remembering / Understanding  
 A = Applying / Analyzing  
 E = Evaluating / Creating



### Exercise 5: Construct a curriculum mapping

#### Procedures:

- Construct a curriculum mapping of your programme
- Apply Bloom's taxonomy to curriculum mapping for each PLO
- Using mapping template

#### Documents: (PLOs)

การ Mapping 100% ของทุกวิชา **Questions Curriculum Mapping can answer**

#### Questions Curriculum Mapping can answer

- In the key courses, are all outcomes addressed, in a logical order?
- Do all the key courses address at least one outcome?
- Do multiple offerings of the same course address the same outcomes, at the same levels?
- Do some outcomes get more coverage than others?
- Are all outcomes first introduced and then reinforced?
- Are students expected to show high levels of learning too early?
- Do students get practice on all the outcomes before being assessed, e.g., in the capstone?
- What do the electives, individually and collectively, contribute to the achievement of your student learning outcomes?





## Can you find out the answer

105

- How does the sequences and integration of the courses or modules structures?
- How does the possibility of students' achievement on-time?
- What and How the teaching approached are?
- What and How the Assessment methods should be?

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- ELO → Programme structure and Content**
- Course Learning Outcomes**
- Teaching and Learning Approach**
- Assessment Schemes**
- Programme Specification**

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## AUN 4: Teaching and Learning Approach (3)

107

4	Teaching and Learning Approach
4.1	The educational philosophy is well articulated and communicated to all stakeholders. [1]
4.2	Teaching and learning activities are constructively aligned to achievement of the learning outcomes. [2,3,4,5]
4.3	Teaching and learning activities enhance life-long learning. [6]

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## Where can you find educational philosophy?

108

- Institutional mission and disciplinary trends
- A syllabus (assignments, format, content, expectations, texts, assignments, grading and assessment)
- In-classroom environment (diversity of methods, level of interaction, quality of feedback, intercultural sensitivity)

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## Student-Centered Approach to Learning

109

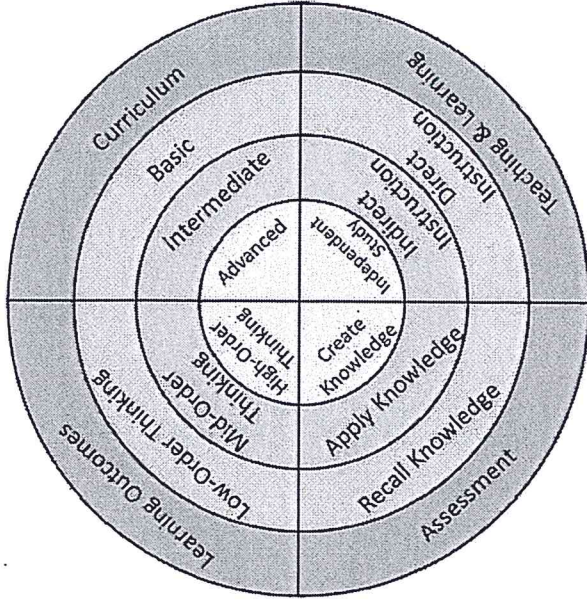
- In this model, teachers and students play an equally active role in the learning process.
- The teacher's primary role is to coach and facilitate student learning and overall comprehension of material.
- Student learning is measured through both formal and informal forms of assessment, including group projects, student portfolios, and class participation.
- Teaching and assessment are connected; student learning is continuously measured during teacher instruction.

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## Constructive Alignment

110



مختلجات  
اشكال

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QA at Programme Level



## Four basic elements involved in the constructive alignment of any programme or course

111

(Biggs 2003a)

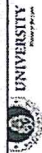
Clearly defining the learning outcomes

Curriculum is designed or pitched to align to the level of the learning outcomes

Selecting appropriate teaching and learning methods that are likely to ensure that the learning outcomes are achieved.

Using the appropriate assessment tools to assessing the student learning outcomes and checking to see how well they match with what was intended.

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## Exercise 7: Formulating course learning outcomes (CLOs)

112

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### Procedures:

- Using the course structure, Curriculum mapping from the Previous Exercises for information
- Select the course which related to a course in TQF 3/4 and use the course objectives to formulate Course Learning Outcomes (CLO)
- Aligning the CLOs of each course to PLOs

### Documents use:

Curriculum mapping, course structure, TQF 3/4

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### Exercise 8 : Constructive alignment at course level

113

#### Procedures:

- From the CLOs of course selected in the previous Exercise, please find the Course content aligned with CLOs
- From the CLOs of course selected in the previous Exercise, please select the proper Teaching and Assessment methods for each course content.

#### Documents use:

Course outcomes, TQF 3/4

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### Constructive alignment

115

*with Ass. 6. ขบวนการเรียนรู้*

Levels	Six Cognitive Process Skills		
	Verbs	Instructional Methods	Assessment Methods
Remembering Retrieve relevant knowledge from long-term memory	<ul style="list-style-type: none"> <li>- Define</li> <li>- Describe</li> <li>- Identify</li> <li>- Label</li> <li>- List</li> <li>- Match</li> <li>- Name</li> <li>- Outline</li> <li>- Recall</li> <li>- Recognize</li> <li>- Reproduce</li> <li>- Select</li> <li>- State</li> <li>- Locate</li> </ul>	<ul style="list-style-type: none"> <li>- Explicit Teaching</li> <li>- Lecture</li> <li>- Didactic questions</li> <li>- Demonstration Drill and Practice</li> <li>- Role play</li> <li>- Modeling</li> <li>- Simulation</li> <li>- Puzzles</li> <li>- Rub out and remember</li> <li>- Multi-media</li> <li>- Computer-based training</li> </ul>	<ul style="list-style-type: none"> <li>- MCQs</li> <li>- Short Answer Test</li> <li>- Written Test</li> <li>- Practical Test</li> <li>- Tutorials</li> <li>- Mix and match</li> <li>- Presentation (e.g. Reciting, summarizing)</li> </ul>

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### Subject: .....

114

- Action Verb + Object + Modification
- CLO 1: .....
- CLO 2: .....
- CLO 3: .....

	Content	CLO No.	Teaching method	Assessment method
1				
2				
3				
4				

*ข้อ 1 ข้อ 2 ข้อ 3*

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### Constructive alignment

116

Levels	Six Cognitive Process Skills		
	Verbs	Instructional Methods	Assessment Methods
Understanding Construct meaning from instructional messages, including oral, written, and graphic communication	<ul style="list-style-type: none"> <li>- Illustrate</li> <li>- Compare</li> <li>- Calculate</li> <li>- Differentiate</li> <li>- Explain</li> <li>- Classify</li> <li>- Generalize</li> <li>- Interpret</li> <li>- Paraphrase</li> <li>- Rewrite</li> <li>- Summarize</li> <li>- Translate</li> </ul>	<ul style="list-style-type: none"> <li>- Lecture</li> <li>- Explicit teaching</li> <li>- Role play</li> <li>- Discussion</li> <li>- Concept formulation (e.g. mindmap, tree diagram)</li> <li>- Models</li> <li>- Multi-media</li> </ul>	<ul style="list-style-type: none"> <li>- MCQs</li> <li>- Short answer test</li> <li>- Presentation</li> <li>- Performance</li> <li>- Practical tests</li> <li>- Essay</li> <li>- Paraphrasing</li> <li>- Posters</li> <li>- Tutorials</li> <li>- Assignments</li> </ul>

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## Constructive alignment

117

Six Cognitive Process Skills			
Levels	Verbs	Instructional Methods	Assessment Methods
Applying Carry out or use a procedure in a given situation	<ul style="list-style-type: none"> <li>- Implement</li> <li>- Organize</li> <li>- Dramatise</li> <li>- Solve</li> <li>- Construct</li> <li>- Demonstrate</li> <li>- Discover</li> <li>- Manipulate</li> <li>- Modify</li> <li>- Operate</li> <li>- Predict</li> <li>- Prepare</li> <li>- Produce</li> <li>- Relate</li> </ul>	<ul style="list-style-type: none"> <li>- Demonstration</li> <li>- Problem solving</li> <li>- Field trip</li> <li>- Experiment</li> <li>- Show &amp; tell</li> <li>- Mix &amp; match</li> <li>- Role play</li> <li>- Case study</li> <li>- Projects</li> <li>- Work assignment</li> <li>- Simulations</li> </ul>	<ul style="list-style-type: none"> <li>- Projects</li> <li>- Presentation</li> <li>- Posters</li> <li>- Practicum/Field work</li> <li>- Work assignment</li> <li>- Case studies</li> <li>- Simulations</li> </ul>

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## Constructive alignment

119

Six Cognitive Process Skills			
Levels	Verbs	Instructional Methods	Assessment Methods
Evaluating Make judgments based on criteria and standards	<ul style="list-style-type: none"> <li>- Rank</li> <li>- Assess</li> <li>- Monitor</li> <li>- Check</li> <li>- Test</li> <li>- Judge</li> <li>- Evaluate</li> <li>- Estimate</li> <li>- Examine</li> </ul>	<ul style="list-style-type: none"> <li>- Problem based learning</li> <li>- Debate</li> <li>- Experiment</li> <li>- Projects</li> <li>- Practicum</li> <li>- Peer teaching</li> <li>- Case studies</li> </ul>	<ul style="list-style-type: none"> <li>- Presentation</li> <li>- Written test</li> <li>- Debate</li> <li>- Mocked court</li> <li>- Essay</li> <li>- Experiment</li> <li>- Project</li> <li>- Performance Test</li> <li>- Case studies</li> </ul>

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## Constructive alignment

118

Six Cognitive Process Skills			
Levels	Verbs	Instructional Methods	Assessment Methods
Analysing Break material (knowledge) into its constituent parts and determine how the parts relate to one another and to an overall structure or purpose	<ul style="list-style-type: none"> <li>- Analyse</li> <li>- Break down</li> <li>- Compare</li> <li>- Select</li> <li>- Contrast</li> <li>- Deconstruct</li> <li>- Distinguish</li> <li>- Defend</li> <li>- Differentiate</li> <li>- Rationalise</li> <li>- Diagnose</li> </ul>	<ul style="list-style-type: none"> <li>- Case study</li> <li>- Group Project</li> <li>- Work Assignment</li> <li>- Laboratory experiment</li> <li>- Field Work</li> <li>- Problem based-learning</li> <li>- Debate</li> <li>- Research</li> <li>- Concept formulation</li> </ul>	<ul style="list-style-type: none"> <li>- Essay Writing</li> <li>- Poster</li> <li>- Written Report</li> <li>- Presentation</li> <li>- Portfolios</li> <li>- Project</li> <li>- Performance Test</li> <li>- Research</li> <li>- Case studies</li> <li>- Critique</li> <li>- Simulation</li> </ul>

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## Constructive alignment

120

Six Cognitive Process Skills			
Levels	Verbs	Instructional Methods	Assessment Methods
Creating Put elements together to form a coherent or functional whole; reorganise elements into a new pattern or structure.	<ul style="list-style-type: none"> <li>- Generate</li> <li>- Plan</li> <li>- Compose</li> <li>- Develop</li> <li>- Create</li> <li>- Invent</li> <li>- Organize</li> <li>- Construct</li> <li>- Produce</li> <li>- Compile</li> <li>- Design</li> <li>- Devise</li> <li>- Innovate</li> <li>- Synthesize</li> <li>- Modify</li> </ul>	<ul style="list-style-type: none"> <li>- Problem Solving</li> <li>- Case Studies</li> <li>- Research Project</li> <li>- Practicum</li> <li>- Experiment</li> <li>- Field trip</li> <li>- Models</li> <li>- Self-learning</li> </ul>	<ul style="list-style-type: none"> <li>- Presentation</li> <li>- Essay</li> <li>- Journal</li> <li>- Report Writing</li> <li>- Prototype or Model</li> <li>- Performance tasks</li> <li>- Composition (play, songs, poems, etc)</li> <li>- Research</li> <li>- Projects</li> <li>- Assignments</li> <li>- Posters</li> </ul>

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## Key factors of how to choose ...

121

What are the key factors of how to choose the Teaching methods? Please give the idea.....

- Learning outcomes
  - Characteristics of students
  - Educational philosophy
  - Competences of academic staff
  - Time
  - Logistical requirements such as classroom, equipment, etc.
- Validity
  - Reliability
  - Flexibility
  - Fairness

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## The following information should be included

123

- Awarding body/institution
- Teaching institution (if different)
- Details of the accreditation by a professional or statutory body
- Name of the final award
- Programme title
- Expected Learning outcomes of the programme
- Admission criteria or requirements to the programme
- Relevant subject benchmark statements and other external and internal reference points used to provide information on programme outcomes
- Programme structure and requirements including levels, courses, credits, etc.
- Date on which the programme specification was written or revised

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## AUN 2: Programme Specification (3)

122

Future student will be

2 Programme Specification	
2.1	The information in the programme specification is comprehensive and up-to-date. [1,2]
2.2	The information in the course specification is comprehensive and up-to-date. [1,2]
2.3	The programme and course specifications are communicated and made available to the stakeholders. [1,2]

external stakeholder.

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will give job student will get  
employer will give information to student

SP1A | North Carolina State Sch... x DRAFT - naspra-accredit... x +

sp1a.ncsu.edu/pa/prospectives-students/npa.html

SP1A HOME PAGE ABOUT US GIVING FACULTY & STAFF DIRECTORY NEWS CONTACT US

POLITICAL SCIENCE

PUBLIC ADMINISTRATION

INTERNATIONAL STUDIES

LEADERSHIP IN THE PUBLIC SECTOR

PUBLIC SAFETY INITIATIVE

SP1A ADVISORY COUNCIL

SP1A DIRECTOR'S MESSAGE

Prospective Students

- Master of Public Administration
- PhD in Public Administration
- Graduate Certificates

The program is commended for the quality of its instruction.

IASPAA Site Visit Report

Director of Public Administration

MPA APPLICATION DEADLINE EXTENDED

- The MPA program will accept applications for Fall 2015 admission through June 26, 2015.

PILOT ADMISSIONS FOR III-SERVICE STUDENTS: No GRE Scores

- In-service students with 5+ years of public service experience and 3.5+ undergraduate GPA may qualify for a pilot admissions program that does not require submission of GRE scores. For more information, please contact Jerrell Coggburn (jccoggburn@ncsu.edu)

The MPA program's mission is:

"To develop principled and skilled public service professionals who fulfill leadership roles within governmental and non-profit organizations. Our focus

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Undergraduate

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Programs A-Z

Programs by Faculty

Courses A-Z

Courses by Subject Area

Specialisations A-Z

**Psychological Science - 3435**

Program Summary

Faculty: Faculty of Sciences  
Contact: <http://www psy.unsw.edu.au>  
Campus: Sydney  
Career: Undergraduate

Contents

- Program Description
- Program Objectives
- Program Structure
- Study Aids

*transfer and going to teaching and learning unit*

*which makes it*

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*subject.*

### Course specification

*about the course and how to*

*know it*

The information to be included is listed below.

- Course title
- Course requirements such as pre-requisite to register for the course, credits, etc.
- Expected learning outcomes of the course in terms of knowledge, skills and attitudes
- Teaching, learning and assessment methods to enable outcomes to be achieved and demonstrated
- Course description and outline or syllabus
- Details of student assessment
- Date on which the course specification was written or revised.

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UCLA Center for Health Equity

UCLA School of Nursing *Nursing reimagined. Nursing redesigned.*

About Us Administration Academics Research News and Events Global Outreach

Home > Education > Degree Programs > Bachelor of Science

**Bachelor of Science**

Program Description

The UCLA School of Nursing Practice program for undergraduate study leading to the Bachelor of Science (B.S.) degree in nursing began in Fall of 2005. The B.S. Practice program is designed to prepare students for a career in nursing. This is a four-year program beginning in the freshman year.

This program focuses on managing both individuals and population-based concerns within an acute care hospital or medical center. Conceptually, the curriculum has been developed according to the principles of primary, secondary, and tertiary prevention, moving from a systems, population-based approach, to a cohort-based or unit-based perspective, and culminating with an individual focus on the individual level of care. Graduates of the program will be well-prepared to deal with the demands of the present day high acuity patient populations and sophisticated technological environments. The program provides an B.S. degree with a major in nursing and eligibility to take the National Council Licensure Examination (NCLEX) to be licensed as a registered nurse (RN) after completion of the program.

Students successfully completing the B.S. degree also acquire an educational foundation that entry into the master's program that prepares nurses for clinical practice for the hospital or advanced practice nurse for roles as nurse practitioners, clinical nurse specialists, and administrators in primary and acute care.

After completing the B.S. program, graduates are able to:

- Master of Science in Nursing - Advanced Practice
- Master of Science in Nursing - Clinical Nurse
- MSH - Master Entry Program
- Summer Research Program
- Information Systems
- Degree Requirements
- Financial Aid
- Apply Now
- Admissions Requirements
- Bachelor of Science
- School of Nursing Home
- Academics
- Administration
- Research
- News and Events
- Global Outreach

*know how to work with it*

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<http://www.richmond.ac.uk/admitted-students/programme-and-course-specifications/programme-specifications-2015-16/>

Programme Specification 2015-16 | Richmond University - Mozilla Firefox

File Edit View History Bookmarks Tools Help

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www.richmond.ac.uk/admitted-students/programme-and-course-specifications/

Programme and Course Specifications

Programme Specifications 15-16

Programme Specifications 14-15

Programme Specifications 13-14

Course Specifications 15-16

Course Specifications 14-15

Course Specifications 13-14

Programme Specifications 2015-2016

PS: American Studies 2015-2016

PS: Art History and Visual Culture 2015-2016

PS: BSc Accounting and Finance 2015-16

PS: Business Management 2015-2016

PS: Communications 2015-2016

PS: Contemporary Literature and Creative Writing 2015-2016

PS: Department Studies 2015-2016

PS: Economics 2015-2016

PS: European Management and Marketing 2015-2016

PS: Film Studies 2015-2016

PS: Financial Economics 2015-2016

PS: Global Education Programme 2015-2016

PS: History 2015-2016

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TQF3

Course Specifications

Health Science and Physical Education  
in General Education Courses

July, 2011

Mahidol University International College

Information on Course					
1.	Course Name :	QUANTITATIVE SCIENCE TECHNIQUES I			
2.	Course Code :	SQQP1014			
3.	Name(s) of Academic Staff :	Dr. Zuriain Hanafi			
4.	Rationale for the inclusion of the course in the programme:	This is a compulsory course for Bachelor of Dastisison Science students.			
5.	Semester/Year Offered :	2/1			
6.	Total Student Learning Time (SLT)	Face to face	SL	TLT	

SCHOOL OF DENTISTRY COURSE SYLLABUS		BID 113
CORAL PHYSIOLOGY AND OCCULSION		LEARNING GOALS
<p><b>Philosophy:</b> To be an authority of the choice of the leading higher education institution forming excellence in the future of knowledge with incorporating research, progress and social responsibility.</p> <p><b>Mission:</b> To be an authority of the choice of the leading higher education institution forming excellence in the future of knowledge with incorporating research, progress and social responsibility.</p> <p><b>ES (Education):</b> Provide a high quality learning experience in subjects which creates and actively motivates students through the use of modern teaching methods and the technology.</p>	<p>1. Identify the relationship and effects of the various levels of the dentition on the oral cavity.</p> <p>2. Explain the anatomy of the teeth and the supporting structures.</p> <p>3. Identify the effects of the various caries and periodontal diseases on the oral cavity.</p> <p>4. Explain the relationship between the oral cavity and the systemic health.</p>	<p>1. Identify the relationship and effects of the various levels of the dentition on the oral cavity.</p> <p>2. Explain the anatomy of the teeth and the supporting structures.</p> <p>3. Identify the effects of the various caries and periodontal diseases on the oral cavity.</p> <p>4. Explain the relationship between the oral cavity and the systemic health.</p>



Exercise 10:

Do the same for  
Programme Specification



Exercise 9: Develop Course Specification

Procedures:

- Select some courses from TQF 3/4 and use the Course Learning Outcomes (CLOs) from the previous exercise to design Lessons, teaching method and assessment method aligned.
- Design **summative assessment** of the subject aligned the CLOs
- Added information that should cover in AUN-QA guideline

Documents use:

Curriculum mapping, TQF 3/4

*student work books*  
*Handbook of Mahidol University*  
*Teacher work books*



To be  
**continued...**



# **SAR Development**

# SAR Development

Chavalit Wongse-ek, AUN Council Member and Expert  
 Veeradeth Panvisavas, Mahidol University  
 Thasaneeya R Nopparatjamjornras, Mahidol University



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## April 23, 2016

2

- 08.30 BAR share and learn
  - 09.00 Group Presentation and Discussion (15 min each)
  - 13.00 Workshop: SAR Development
  - 16.00 AAR and Homework
- Workshop
- E1: Doing self-assessment (Appendix A)
  - E2: Identify Gaps
  - E3: Writing SAR: Criterion 3

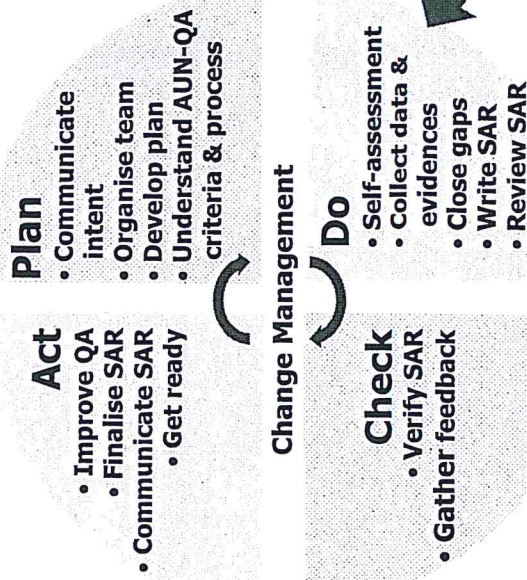
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*ทีม SAR Team. 100% 100% 100%*

# PDCA approach to SAR development

4

## PDCA approach to SAR development



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# Self-Assessment: Using Appendix A

5

Checklist for AUN-QA Assessment at Programme Level

	1	2	3	4	5	6	7
<b>1</b>	<b>Expected Learning Outcomes</b>						
1.1	The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university [1,2]						
1.2	The expected learning outcomes cover both subject specific and generic (i.e. transferable) learning outcomes [3]						
1.3	The expected learning outcomes clearly reflect the requirements of the stakeholders [4]						
	<b>Overall opinion</b>						
<b>2</b>	<b>Programme Specification</b>						
2.1	The information in the programme specification is comprehensive and up-to-date [1, 2]						

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## Description

	2	3	4
<b>1</b>	<b>Process</b> is still at its <u>planning stage</u> or is <u>inadequate</u>		
	<b>Process</b> has been <u>fully implemented</u>		
	<b>Process</b> has been <u>implemented</u> but <u>minor improvement</u> is needed		
	There is little <b>document or evidence</b> available		
	<b>Evidences</b> are fully supported		
	<b>ADRI</b> shows <u>inconsistent or some results</u>		
	<b>ADRI</b> shows <u>consistent results as expected</u>		

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not PDCA and a review would do to show progress

Approach  
 Result  
 Improvement

Rating	Description
<b>1</b>	<b>Absolutely Inadequate</b> The QA practice to fulfil the criterion is not implemented. There are no plans, documents, evidences or results available. Immediate improvement must be made.
<b>2</b>	<b>Inadequate and Improvement is Necessary</b> The QA practice to fulfil the criterion is still at its planning stage or is inadequate where improvement is necessary. There is little document or evidence available. Performance of the QA practice shows little or poor results.
<b>3</b>	<b>Inadequate but Minor Improvement Will Make It Adequate</b> The QA practice to fulfil the criterion is defined and implemented but minor improvement is needed to fully meet them. Documents are available but no clear evidence to support that they have been fully used. Performance of the QA practice shows inconsistent or some results.
<b>4</b>	<b>Adequate as Expected</b> The QA practice to fulfil the criterion is adequate and evidences support that it has been fully implemented. Performance of the QA practice shows consistent results as expected.
<b>5</b>	<b>Better Than Adequate</b> The QA practice to fulfil the criterion is better than adequate. Evidences support that it has been efficiently implemented. Performance of the QA practice shows good results and positive improvement trend.
<b>6</b>	<b>Example of Best Practices</b> The QA practice to fulfil the criterion is considered to be example of best practices in the field. Evidences support that it has been effectively implemented. Performance of QA practice shows very good results and positive improvement trend.
<b>7</b>	<b>Excellent (Example of World-class or Leading Practices)</b> The QA practice to fulfil the criterion is considered to be excellent or example of world-class practices in the field. Evidences support that it has been innovatively implemented. Performance of the QA practice shows excellent results and outstanding improvement trends.

6

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## Exercise 1: Doing self-assessment (Appendix A)

to Top-ten Asian Universities

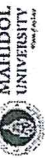
promotes form of improvement

Checklist for AUN-QA Assessment at Programme Level

	1	2	3	4	5	6	7
<b>1</b>	<b>Expected Learning Outcomes</b>						
1.1	The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university [1,2]						
1.2	The expected learning outcomes cover both subject specific and generic (i.e. transferable) learning outcomes [3]						
1.3	The expected learning outcomes clearly reflect the requirements of the stakeholders [4]						
	<b>Overall opinion</b>						
<b>2</b>	<b>Programme Specification</b>						
2.1	The information in the programme specification is comprehensive and up-to-date [1, 2]						

8

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Ex. Ex. → ADRI → Integration of systematic learning



## Possible Data, Documents and Evidences

13 AUN-QA Criteria	Data, Documents and Evidences
1 Expected Learning Outcomes	Programme & course specifications, syllabus, course brochure & prospectus, skills matrix, stakeholders' inputs, curriculum map, university & faculty website, curriculum review minutes, accreditation & benchmarking reports
2 Programme Specification	
3 Programme Structure & Content	
4 Teaching & Learning Approach	Educational philosophy, student feedback, online learning portal, course specifications, syllabus, lesson plans
5 Student Assessment	Syllabus, assessment rubrics, samples of in-course assessment, project work, final examination, marking scheme, moderation process, appeal procedure

15

## Possible Data, Documents and Evidences

AUN-QA Criteria	Data, Documents and Evidences
8 Student Quality & Support	Student selection process, trend of student intakes, credit system, student workload, student performance reports, student monitoring, student competition and awards, CCA/ECA activities
9 Facilities and Infrastructure	Number and type of facilities, utilisation rates, downtime/uptime, maintenance plan, new facilities and upgrading plans, safety & health policy, facilities booking system

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## Possible Data, Documents and Evidences

14 AUN-QA Criteria	Data, Documents and Evidences
6 Academic Staff Quality	Manpower plan, recruitment criteria, staff qualifications, peer review & appraisal system, career plan, student feedback, award & recognition systems, staff workload, allocation of roles and duties, termination & retirement schemes, training and development policy and plan, scholarships, research & publications
7 Support Staff Quality	

16

## Possible Data, Documents and Evidences

AUN-QA Criteria	Data, Documents and Evidences
10 Quality Enhancement	Curriculum design, review & approval process and minutes, QA of assessments, stakeholders' inputs, external examiners, stakeholders' feedback report, tracer studies, service indicators
11 Output	Pass/drop-out rates, employment statistics, entry-level salary, employers feedback, average time to graduate, student research, satisfaction surveys

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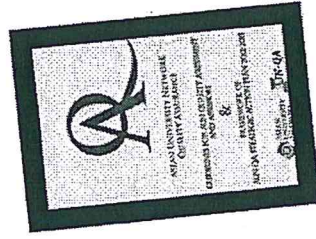
## Exercise 2: Identify Gaps

Criteria	Identify Gaps			Evidence
	Process	Data	Document	
1. Expected Learning Outcomes				
1.1 The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university [1,2]				
1.2 The expected learning outcomes cover both subject specific and generic (i.e. transferable) learning outcomes [3]				

# Writing Self-Assessment Report (SAR)

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## Guidelines for AUN Quality Assessment and Assessors (V.2), 2013



## AUN-QA Requirements for Self-Assessment Report

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## SAR Format

เขียนให้เฉพาะที่ผู้ประเมินจะดู

20

- It is important for the SAR to **follow a specific format** based on the AUN-QA criteria and checklist.
- Focus on **information and data** (objective evidences) that directly **address the criteria**.
- The report has to be **concise and factual**. Provide trends and statistics to show achievements and performance. The quantitative data requires special attention. The manner in which data is presented is important for the right interpretation of the data.

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## Content of the SAR

21

- The SAR should not be more than **50 A4 pages** and printed in a consistent typeface with **font size 12**. The content of the SAR should consist of 4 parts :

Part 1: Introduction

Part 2: AUN-QA Criteria Requirements

Part 3: Strengths and Weaknesses Analysis

Part 4: Appendices

↳ Substantive Title Part 2.

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## Part 1: Introduction

22

- Executive summary of the SAR
- Organization of the self-assessment – how is the self-assessment carried out and who are involved?
- Brief description of the university, faculty and department – outline the history of quality assurance, mission, vision, objectives and quality policy of the university followed by a brief description of the faculty and department.



## Part 2: AUN-QA Criteria Requirements

23

- This section contains the write-up on how the university, faculty or department addresses the requirements of the AUN-QA criteria. Follow the criteria **listed in the self-assessment checklist**.



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## Part 3: Strengths and Weaknesses Analysis

24

- Summary of **strengths** - Summarize the points that the department considers to be its strengths and mark the points that you are proud of.
- Summary of **Weaknesses** - Indicate which points the department considers to be weak and in need of improvement.
- **Completed checklist**
- **Improvement plan** – recommendations to close the gaps identified in the self-assessment and the action plan to implement them.



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## Part 4: Appendices

25

- Glossary and supporting documents and evidences

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## Guidelines for writing an effective SAR (1/4)

26

- The SAR should follow a specific format based on the AUN-QA guidelines.
- The SAR is not just descriptive but
  - it is also analytical.
  - It includes an evaluation of the problems.
  - At the same time, it provides an indication of how the problems identified will be dealt with.
- Use the diagnostic questions provided in each of the AUN-QA criteria to do this.

Handwritten note: *ใช้คำถามใน SAR มาประเมินผล*

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## Guidelines for writing an effective SAR (2/4)

27

- Illustrate clearly what, where, when, who and how the QA mechanisms or instruments are implemented and managed to fulfill the criteria. This will help you to piece all related information together.
- The content has to be concise and factual.
  - Focus on information and data (objective evidences) that directly address the criteria.
  - Provide trends and statistics to show achievements and performance.

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## Guidelines for writing an effective SAR (3/4)

28

- The quantitative data requires special attention.
- The manner in which data is presented is important for the right interpretation of the data.
- There is a clear need for standardisation of data such as student numbers, appointment of teaching staff, staff/student ratios, pass rates, etc.

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## Guidelines for writing an effective SAR (4/4)

29

- Self-assessment forms the starting point for improvement between the performance of programme and the Goals of Fac/Uni as well as a document for IQA/EQA assessment.
- When conducting a self-assessment report, it is important to draw up an institution own standards and criteria, but it is also essential to take account of the criteria formulated by outsiders, such as OHED and an accrediting body.

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FACULTY OF EDUCATION

## How to Write SAR

31

- Content should be written in a positive tone
- Write what is being practiced
- Focus on information and data (objective evidences) that directly address each criterion
- Make reference or link related criteria in the report (e.g. Criteria 1, 3, 4 and 5)
- Provide a glossary of abbreviations and terms used in the report.
- **Review what you have written**

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## How to Write SAR

30

In writing the SAR, the following factors need attention:

- Adopt a standard format and style to address the AUN-QA criteria
- **Determine whether the criterion is qualitative, quantitative or both;** and what is it asking for: a requirement, a process, a resource, a result....
- **Write the content in criterion using 5Ws** (what, where, when, who and why) **and 1H** (how) **and PDCA or ADRI approach**

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## How to Write SAR: Qualitative Criterion

32

*Qualitative criteria*

Criterion 1, 2, 3, 4, 5	
<b>What</b>	What is it? Describe the criterion or situation
<b>How</b>	How is it done? How is it aligned to .....? Who is involved? When is it done? Where is it done? Describe the approach (process) and deployment
<b>Why</b>	Why does the gap exist? Describe the gap and its improvement plan

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## Write SAR: Quantitative Criterion

33

Criterion 11	
<b>What</b>	What is the current result or performance? What are the past results or performance? What is the target? What is the trend? Describe the result or performance
<b>How</b>	How is it performing when compared to past years? How is it performing when compared or benchmarked with other competing universities or benchmarking partners? Describe the comparison of result or performance
<b>Why</b>	Why the result or performance is on a downward trend or fall below expectation? Describe the gaps and its improvement plan

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## Write SAR: Mixed Criterion

### Criterion 6, 7, 8, 9, 10

What	What is it? Describe the criterion or situation	What is the current result or performance? What are the past results or performance? What is the target? What is the trend? Describe the result or performance
<b>How</b>	How is it done? How is it aligned to .....? Who is involved? When is it done? Where is it done? Describe the approach (process) and deployment	How is it performing when compared to past years? How is it performing when compared or benchmarked with other competing universities or benchmarking partners? Describe the comparison of result or performance
<b>Why</b>	Why does the gap exist? Describe the gap and its improvement plan	Why the result or performance is on a downward trend or fall below expectation? Describe the gap and its improvement plan

## Template to write a draft of Criterion SAR

35

<b>Criterion</b>	1.1 The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university. [1,2]
<b>Process</b>	<ul style="list-style-type: none"> <li>What is(are) the name of the process(es) or approach(es)?</li> </ul>
<b>Plan/ Approach</b>	
<b>Do/Deploy</b>	
<b>Check/Result</b>	
<b>Act/ Improvement</b>	

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## Template to write a draft of Criterion SAR

36

<b>Criterion</b>	1.1 The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university. [1,2]
<b>Process</b>	Formulation of ELOs
<b>Plan/ Approach</b>	<ul style="list-style-type: none"> <li>What is its purpose or goal?</li> <li>How is it aligned to vision, mission, objectives, learning outcomes and integrated with other approaches or processes?</li> <li>What are the key steps?</li> </ul>
<b>Do/Deploy</b>	
<b>Check/Result</b>	
<b>Act/ Improvement</b>	

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## Template to write a draft of Criterion SAR

37	Criterion	1.1 The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university. [1,2]	MAHIDOL UNIVERSITY
	Process	Formulation of ELOs	
	Plan/Approach		
	<u>Do/Deploy</u>	<ul style="list-style-type: none"> <li>When it was first deployed? How long has it been deployed?</li> <li>Who is involved in deploying it? What level/type of employee?</li> <li>Where is it deployed? Which faculty, school, department?</li> </ul>	
	Check/Result		
	Act/Improvement		

## Template to write a draft of Criterion SAR

39	Criterion	1.1 The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university. [1,2]	MAHIDOL UNIVERSITY
	Process	Formulation of ELOs	
	Plan/Approach		
	Do/Deploy		
	Check/Result		
	<u>Act/Improvement</u>	<ul style="list-style-type: none"> <li>Has the process ever been improved?</li> <li>Is there an example of improvement that can be describe?</li> <li>Was the improvement effectiveness?</li> </ul>	

## Template to write a draft of Criterion SAR

38	Criterion	1.1 The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university. [1,2]	MAHIDOL UNIVERSITY
	Process	Formulation of ELOs	
	Plan/Approach		
	Do/Deploy		
	<u>Check/Result</u>	<ul style="list-style-type: none"> <li>What is the performance measure for this process or criterion?</li> <li>What are the past and current results?</li> <li>What is the target and trend?</li> <li>What are the comparative or competitive results?</li> </ul>	
	Act/Improvement		

## Exercise 3: Writing SAR: Criterion 3

40 *ความดี 4-5 ข้อ*

### Procedures:

- Read D10
- Using the information in D3 to write SAR Criterion 3,1, 3.2, 3.3
- Present your results

### Tip:

- Helper! - Requirements of CR3 and Checklist
- Using Template and Diagnostic Questions to draw up a draft for writing

### Writing a draft of Criterion 3.1: Example

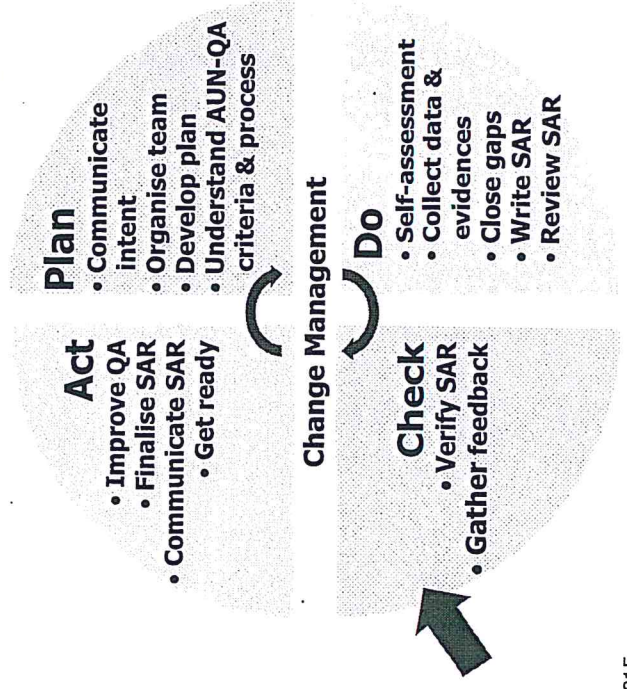
41	Criterion	3.1 The curriculum is designed based on constructive alignment with the expected learning outcomes [1]
	Process	<ul style="list-style-type: none"> <li>• What is(are) the name of the process(es) or approach(es)?</li> </ul>
	Plan/ Approach	<ul style="list-style-type: none"> <li>• How is the curriculum designed ?</li> <li>• What is its purpose or goal?</li> <li>• What are the key steps?</li> </ul>
	Do/Deploy	<ul style="list-style-type: none"> <li>• How is it aligned to objectives, learning outcomes and integrated with other approaches or processes?</li> </ul>
	Check/Result	<ul style="list-style-type: none"> <li>• How does the curriculum mapping indicate?</li> </ul>
	Act/ Improvement	<ul style="list-style-type: none"> <li>• How the curriculum has been improved?</li> </ul>

# Review and Verify Self-Assessment Report (SAR)

### SAR Review (Exercise)

- Read – SAR
- Identify the gaps in the SAR (using Diagnostic Question and Source of Evidences in the Pink Guide)
- Indicate the strengths and areas for improvement using the template.
- Plan and implement corrective action to close the area of improvement

### PDCA approach to SAR development



## Verify SAR and Gather Feedback

45

- Set an internal self-assessment
- Conducted by an independent party
- Do desktop and site assessments
- Verify SAR, evidences and documents
- Interview SAR team and relevant stakeholders
- Identify areas for improvement in SAR and QA practices
- Clarifying and verifying findings and results
- Make recommendations to SAR team and management
- Lesson learnt on assessment process, SAR and QA practices

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## Template for Verifying SAR (Exercise)

46

Expected Learning Outcomes	Criteria	Strengths	Areas for Improvement
1.1 The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university [1,2]			
1.2 The expected learning outcomes cover both subject specific and generic (i.e. transferable) learning outcomes [3]			
1.3 The expected learning outcomes clearly reflect the requirements of the stakeholders [4]			

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## Template for Verifying SAR (Example)

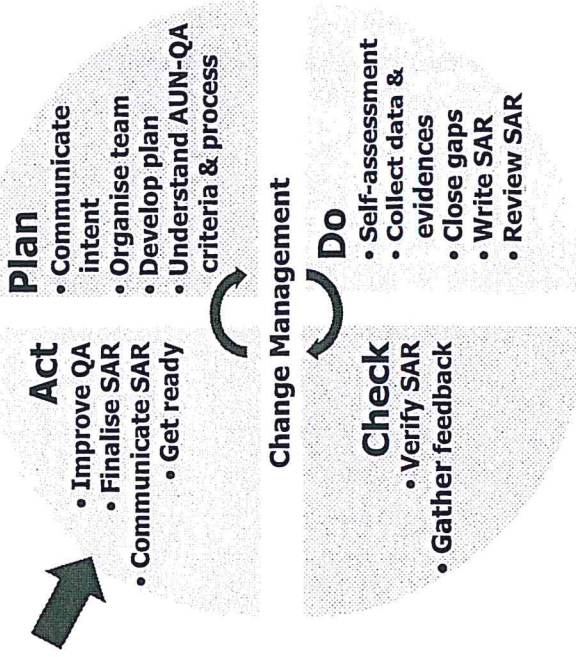
47

Criteria	Strengths	Areas for Improvement
1.1 The expected learning outcomes have been clearly formulated and aligned with the vision and mission of the university [1,2]	The expected learning outcomes of the programme are adopted from ABET.	The process for the formulation of learning outcomes should be explained. For example, how inputs from stakeholders are gathered and translated into the learning outcomes.  In the formulation of learning outcomes, what educational taxonomy is used? How the hierarchy of knowledge is established? This will have an impact on the setting of student assessment and teaching & learning approach.

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## PDCA approach to SAR development



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## Improve SAR

49

- Identify immediate and future improvement to the practices
- Assign responsibility to improve the practices
- Plan improvement activities
- Develop and implement the practices to close gaps
- Monitoring progress

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## Finalise SAR and Communicate

50

- Final review and proofread of the SAR
- Translate the SAR and key documents in English, if necessary
- Inform staff about the assessment criteria and process
- Brief staff on the content of the SAR, QA practices and supporting evidences and documents
- Make SAR and related information readily available to staff

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## Get Ready

51

- Approve or endorse the final SAR, documents and records for assessment
- Prepare, label and make available all documents and records (physical and electronic version) for assessment purpose
- Prepare presentation materials on the university, faculty and the programme to be assessed
- Prepare stakeholders for the assessment interviews
- Prepare the site(s) for the assessment
- Plan the assessment itinerary
- Send a copy of the SAR to the assessment team

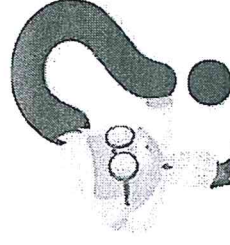
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*Thank You  
For Your Attention*

# **Implementing Bologna in your institution**

## Writing and Using Learning Outcomes: a Practical Guide



Declan Kennedy, Áine Hyland, Norma Ryan

### Abstract

Given that one of the main features of the Bologna process is the need to improve the traditional ways of describing qualifications and qualification structures, all modules and programmes in third level institutions throughout the European Higher Education Area should be (re)written in terms of learning outcomes. Learning outcomes are used to express what learners are expected to achieve and how they are expected to demonstrate that achievement. This article presents a summary of developments in curriculum design in higher education in recent decades and, drawing on recent practical experience, suggests a user-friendly methodology for writing modules, courses and programmes in terms of learning outcomes.

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## 1. Introduction

Learning outcomes are important for recognition ... The principal question asked of the student or the graduate will therefore no longer be “what did you do to obtain your degree?” but rather “what can you do now that you have obtained your degree?” This approach is of relevance to the labour market and is certainly more flexible when taking into account issues of life-long learning, non-traditional learning, and other forms of non-formal educational experiences. (Purser, Council of Europe, 2003)

In June 1999, representatives of the Ministers of Education of 29 European countries convened in Bologna, Italy to formulate the Bologna Declaration, aimed at establishing a common European Higher Education Area (EHEA). The overall aim is to improve the efficiency and effectiveness of higher education in Europe. The Bologna process spells out a number of “action lines” in which learning outcomes should play an important role (Adam, 2004, 2006). One of the logical consequences is that, by 2010, all programmes and significant constituent elements of programmes in third level institutions throughout the European Higher Education Area should be based on the concept of learning outcomes, and that curriculum should be redesigned to reflect this.

At the follow-up meeting in Berlin in 2003, the Ministers for Education issued a communiqué regarding the state of implementation of the Bologna process. They emphasised the creation of a common model for Higher Education in Europe, and encouraged national higher education systems to ensure – through the development of national frameworks of qualifications – that degrees (Bachelor and Masters) would also be described in terms of learning outcomes, rather than simply by number of credits and number of hours of study:

Ministers encourage the member States to elaborate a framework of comparable and compatible qualifications for their higher education systems, which should seek to describe qualifications in terms of workload, level, learning outcomes, competences and profile. They also undertake to elaborate an overarching framework of qualifications for the European Higher Education Area. (Berlin Communiqué 2003<sup>1</sup>)

It is worth noting that defining courses in terms of learning outcomes is not unique to Europe. Gosling and Moon (2001) have indicated that the outcomes-based approach to teaching is becoming increasingly popular at an international level:

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<sup>1</sup> <http://www.bologna-bergen2005.no>

The outcome-based approach has been increasingly adopted within credit frameworks and by national quality and qualifications authorities such as the QAA (Quality Assurance Agency for Higher Education) in the UK, the Australian, New Zealand and South African Qualification Authorities. (Gosling and Moon, 2001)

This article draws on the work of the higher education institutions involved in the European University Association (EUA) Quality Culture Network IV – Teaching and Learning<sup>2</sup> – during 2004/5, and of academic staff from different faculties in University College Cork, Ireland who rewrote all or part of their courses in terms of learning outcomes during 2005/6.<sup>3</sup>

## 2. What are learning outcomes?

The traditional way of designing modules and programmes was to start from the content of the course. Teachers decided on the content that they intended to teach, planned how to teach this content and then assessed the content. This type of approach focussed on the teacher's input and on assessment in terms of how well the students absorbed the material taught. Course descriptions referred mainly to the content of the course that would be covered in lectures. This approach to teaching has been referred to as a teacher-centred approach. Among the criticisms of this type of approach in the literature (Gosling and Moon, 2001) is that it can be difficult to identify precisely what the student has to be able to do in order to pass the module or programme.

Moving from a teacher-centred approach...

International trends in education show a shift from the traditional "teacher centred" approach to a "student centred" approach. This alternative model focuses on what the students are expected to be able to do at the end of the module or programme. Hence, this approach is commonly referred to as an outcome-based approach. Statements called intended learning outcomes, commonly shortened to learning outcomes, are used to express what it is expected that students should be able to do at the end of the learning period.

... to a student-centred approach

The outcome-based approach can be traced back to the work of the *behavioural objectives* movement of the 1960s and 1970s in the United States. One of the advocates of this type of teaching was Robert Mager, who proposed the idea of writing very specific statements about observable outcomes. He called these statements *instructional*

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<sup>2</sup> <http://www.eua.be>

<sup>3</sup> Copies of the UCC staff handbook on Learning Outcomes are available on request from Dr Norma Ryan ([n.ryan@ucc.ie](mailto:n.ryan@ucc.ie)).

*objectives* (Mager, 1975). Using these instructional objectives and performance outcomes, he attempted to define the type of learning that would occur at the conclusion of instruction and how that learning would be assessed. These instructional objectives later developed into more precisely defined learning outcomes.

## 2.1 Defining learning outcomes

A survey of the literature on learning outcomes comes up with a number of similar definitions of the term:

- Learning outcomes are statements of what is expected that the student will be able to do as a result of learning the activity. (Jenkins and Unwin, 2001)
- Learning outcomes are statements that specify what learners will know or be able to do as a result of a learning activity. Outcomes are usually expressed as knowledge, skills or attitudes. (American Association of Law Libraries<sup>4</sup>)
- Learning outcomes are an explicit description of what a learner should know, understand and be able to do as a result of learning. (Bingham, 1999)
- Learning outcomes are statements of what a learner is expected to know, understand and/or be able to demonstrate after completion of a process of learning. (ECTS Users' Guide, 2005)
- Learning outcomes are explicit statements of what we want our students to know, understand or be able to do as a result of completing our courses. (University of New South Wales, Australia<sup>5</sup>)
- Learning outcome: a statement of what a learner is expected to know, understand and/or be able to demonstrate at the end of a period of learning". (Gosling and Moon, 2001)
- A learning outcome is a statement of what the learner is expected to know, understand and/or be able to do at the end of a period of learning. (Donnelly and Fitzmaurice, 2005)
- A learning outcome is a statement of what a learner is expected to know, understand and be able to do at the end of a period of learning and of how that learning is to be demonstrated". (Moon, 2002)
- Learning outcomes describe what students are able to demonstrate in terms of knowledge, skills and attitudes upon completion of a programme. (Quality Enhancement Committee, Texas University<sup>6</sup>)
- A learning outcome is a written statement of what the successful student/learner is expected to be able to do at the end of the module/course unit or qualification. (Adam, 2004)

### Handout C 3.4-1-1 Some definitions of the term "learning outcomes"

<sup>4</sup> <http://www.aallnet.org/prodev/outcomes.asp>

<sup>5</sup> [http://www.ltu.unsw.edu.au/content/course\\_prog\\_support/outcomes.cfm?ss=0](http://www.ltu.unsw.edu.au/content/course_prog_support/outcomes.cfm?ss=0)

<sup>6</sup> [http://qep.tamu.edu/documents/writing\\_outcomes.pdf](http://qep.tamu.edu/documents/writing_outcomes.pdf)

Thus, we can see that the various definitions of learning outcomes do not differ significantly from each other. From these definitions, it is clear that:

- Learning outcomes focus on what the learner has achieved rather than the intentions of the teacher;
- Learning outcomes focus on what the learner can demonstrate at the end of a learning activity.

The following definition (ECTS Users' Guide, p. 47) of a learning outcome may be considered a good working definition:

Learning outcomes are statements of what a learner is expected to know, understand and/or be able to demonstrate after completion of a process of learning.

**A working definition**

The process of learning could be, for example, a lecture, a module or an entire programme.

## 2.2 What is the difference between aims, objectives and learning outcomes?

The aim of a module or programme is a broad general statement of teaching intention, i.e. it indicates what the teacher intends to cover in a block of learning. Aims are usually written from the teacher's point of view to indicate the general content and direction of the module. For example, the aim of a module could be "to introduce students to the basic principles of atomic structure" or "to provide a general introduction to the history of Ireland in the twentieth century".

**Aims**

The objective of a module or programme is usually a specific statement of teaching intention, i.e. it indicates one of the specific areas that the teacher intends to cover in a block of learning. For example, one of the objectives of a module could be that "students would understand the impacts and effects of behaviours and lifestyles on both the local and global environments". (In some contexts, objectives are also referred to as goals).

**Objectives**

Thus, the aim of a module gives the broad purpose or general teaching intention of the module, whilst the objective gives more specific information about what the teaching of the module hopes to achieve.

One of the problems caused by the use of objectives is that sometimes they are written in terms of teaching intention and other times they are written in terms of expected learning, i.e. there is confusion in the literature in terms of whether objectives belong to the teacher-centred approach or the outcome-based approach. The situation is nicely summarised by Moon (2002) as follows:

**Confusion**

*Basically the term 'objective' tends to complicate the situation, because objectives may be written in terms of teaching intention or expected learning... This means that some descriptions are of the teaching in the module and some are of the learning... This general lack of agreement as to the format of objectives is a complication, and justifies the abandonment of the use of the term 'objective' in the description of modules or programmes. (Moon, 2002)*

#### Advantages of learning outcomes

Most teachers who have worked on the development of objectives for modules or programmes have encountered the above problem. One of the great advantages of learning outcomes is that they are clear statements of what the learner is expected to achieve and how he or she is expected to demonstrate that achievement. Thus, learning outcomes are more precise, easier to compose and far clearer than objectives. From one perspective, learning outcomes can be considered as a sort of "common currency" that assists modules and programmes to be more transparent at both local level and at an international level.

### 2.3 Learning outcomes and competences

In some papers in the literature, the term "competence" is used in association with learning outcomes. It is difficult to find a precise definition for this term. Adam (2004) comments that "some take a narrow view and associate competence just with skills acquired by training". The EC Tuning project<sup>7</sup> which was initiated in 2000 used the term "competence" to represent a combination of attributes in terms of knowledge and its application, skills, responsibilities and attitudes and an attempt was made to describe the extent to which a person is capable of performing them.

#### Lack of clear definition

The lack of clarity or agreement in terms of defining the term competence is apparent in the ECTS Users' Guide (2005), which describes competences as "*a dynamic combination of attributes, abilities and attitudes*". The Guide goes on to state that "*Fostering these competences is the object of educational programmes. Competences are formed in various course units and assessed at different stages. They may be divided into subject-area related competences (specific to a field of study) and generic competences (common to any degree course)*".

<sup>7</sup> Tuning Educational Structures in Europe, <http://tuning.unideusto.org/tuningeu/>



Since there does not appear to be a common understanding of the term competence in the literature, learning outcomes have become more commonly used than competences when describing what students are expected to know, understand and/or be able to demonstrate at the end of a module or programme. For that reason, the terms “competence” and “competency” are avoided in this article.

### 3. How can one write learning outcomes?

The learning outcome approach is, above all, a perspective and a mode of thinking in order to develop valid programmes. While being an essential part of the implementation phase, writing learning outcomes is of course only the visible surface of this perspective, or a consequence of its implementation. Having stated that, this article intends to use "writing" as the key word, but the intention is of course that the writing of these learning outcomes should be preceded by the thinking necessary for this change in approach.

The work of Benjamin Bloom (1913 – 1999) was found by the staff of University College Cork, Ireland, to provide a useful starting point when writing learning outcomes. Bloom studied in Pennsylvania State University, USA, and graduated with bachelor and master degrees from that institution. He then worked with Ralph Tyler at the University of Chicago and graduated with a PhD in Education in 1942.

**Benjamin Bloom**

Bloom was a gifted teacher who carried out research on the development of a classification of levels of thinking during the learning process. He believed that teachers should design lessons and tasks to help students to meet stated objectives. Bloom identified three domains of learning – cognitive, affective and psycho-motor – and within each of these domains he recognised that there was an ascending order of complexity. His work is most advanced in the cognitive domain where he drew up a classification (or taxonomy) of thinking behaviours from the simple recall of facts up to the process of analysis and evaluation. His publication *Taxonomy of Educational Objectives: Handbook 1, the Cognitive Domain* (Bloom et al., 1956) has become widely used throughout the world to assist in the preparation of curriculum and evaluation materials. The taxonomy provides a framework in which one can build upon prior learning to develop more complex levels of understanding.

**Three domains of learning**

In recent years, attempts have been made to revise Bloom’s Taxonomy (Anderson & Krathwohl, 2001; Krathwohl, 2002) but the original works of Bloom and his co-workers are still the most widely quoted in the literature.

Bloom proposed that the cognitive or knowing domain is composed of six successive levels arranged in a hierarchy as shown in figure C 3.4-1-1.

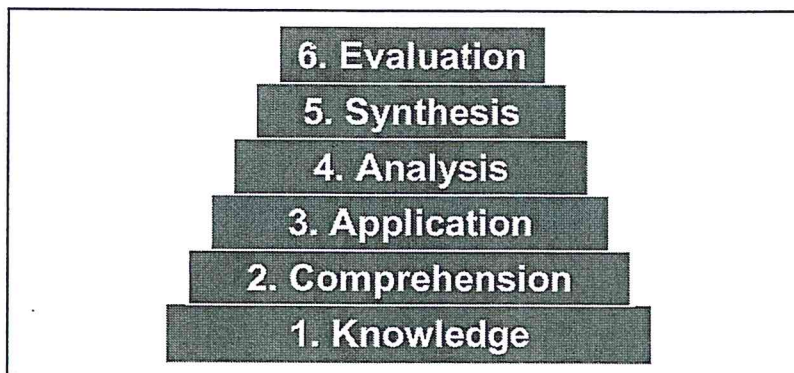


Fig. C 3.4-1-1 Hierarchy of cognitive domain

#### A hierarchy of thinking processes

Bloom's taxonomy was not simply a classification – it was an effort by him to arrange the various thinking processes in a hierarchy. In this hierarchy, each level depends on the student's ability to perform at the level or levels that are below it. For example, for a student to apply knowledge (stage 3) he or she would need to have both the necessary information (stage 1) and understanding of this information (stage 2).

When talking about teaching, Bloom always advocated that when teaching and assessing students one should bear in mind that learning is a process and that the teacher should try to get the thought processes of the students to move up into the higher order stages of synthesis and evaluation.

### 3.1 Writing learning outcomes in the cognitive domain

#### Using correct verbs

Bloom's taxonomy is frequently used for writing learning outcomes, since it provides a ready-made structure and list of verbs. It can be argued that the use of the correct verbs is the key to the successful writing of learning outcomes. Bloom's original list of verbs was limited and has been extended by various authors over the years. The list of verbs given in this article has been compiled from a combination of Bloom's original publication and from the more modern literature in this area. It is not claimed that the list of verbs suggested for each stage is exhaustive, but it is hoped that the reader will find the lists to be reasonably comprehensive.

In the following section, each stage of Bloom's taxonomy is considered and the corresponding list of verbs relating to each stage is proposed. Since learning outcomes are concerned with what the students can **do** at the end of the learning activity, all of these verbs are action (active) verbs.

Action verbs

### 3.1.1 Knowledge

Knowledge may be defined as the ability to recall or remember facts without necessarily understanding them. Some of the action verbs used to assess knowledge are as follows:

Assessing knowledge

*Arrange, collect, define, describe, duplicate, enumerate, examine, find, identify, label, list, memorise, name, order, outline, present, quote, recall, recognise, recollect, record, recount, relate, repeat, reproduce, show, state, tabulate, tell.*

Some examples of learning outcomes for courses in various disciplines that demonstrate evidence of knowledge include the following:

Demonstrating evidence of knowledge

- *Recall* genetics terminology: homozygous, heterozygous, phenotype, genotype, homologous chromosome pair, etc.
- *Identify* and consider ethical implications of scientific investigations.
- *Describe* how and why laws change and the consequences of such changes on society.
- *List the criteria to be taken into account when caring for a patient with tuberculosis.*
- *Define* what behaviours constitute unprofessional practice in the solicitor – client relationship.
- *Describe* the processes used in engineering when preparing a design brief for a client.

Note that each learning outcome begins with an action verb.

### 3.1.2 Comprehension

Comprehension may be defined as the ability to understand and interpret learned information. Some of the action verbs used to assess comprehension are as follows:

Assessing comprehension

*Associate, change, clarify, classify, construct, contrast, convert, decode, defend, describe, differentiate, discriminate, discuss, distinguish, estimate, explain, express, extend, generalise, identify, illustrate, indicate, infer, interpret, locate, paraphrase, predict, recognise, report, restate, rewrite, review, select, solve, translate.*

**Demonstrating evidence of comprehension**

Some examples of learning outcomes that demonstrate evidence of comprehension are:

- *Differentiate* between civil and criminal law
- *Identify* participants and goals in the development of electronic commerce.
- *Predict* the genotype of cells that undergo meiosis and mitosis.
- *Explain* the social, economic and political effects of World War I on the post-war world.
- *Classify* reactions as exothermic and endothermic.
- *Recognise* the forces discouraging the growth of the educational system in Ireland in the 19th century.

**3.1.3 Application****Assessing application**

Application may be defined as the ability to use learned material in new situations, e.g. put ideas and concepts to work in solving problems. Some of the action verbs used to assess application are shown as follows:

*Apply, assess, calculate, change, choose, complete, compute, construct, demonstrate, develop, discover, dramatise, employ, examine, experiment, find, illustrate, interpret, manipulate, modify, operate, organise, practice, predict, prepare, produce, relate, schedule, select, show, sketch, solve, transfer, use.*

**Demonstrating evidence of application**

Some examples of learning outcomes that demonstrate evidence of application are:

- *Construct* a timeline of significant events in the history of Australia in the 19<sup>th</sup> century.
- *Apply* knowledge of infection control in the maintenance of patient care facilities.
- *Select* and employ sophisticated techniques for analysing the efficiencies of energy usage in complex industrial processes.
- *Relate* energy changes to bond breaking and formation.
- *Modify* guidelines in a case study of a small manufacturing firm to enable tighter quality control of production.

- *Show* how changes in the criminal law affected levels of incarceration in Scotland in the 19th century.
- *Apply* principles of evidence-based medicine to determine clinical diagnoses.

### 3.1.4 Analysis

Analysis may be defined as the ability to break down information into its components, e.g. look for inter-relationships and ideas (understanding of organisational structure). Some of the action verbs used to assess analysis are as follows:

**Assessing analysis**

*Analyse, appraise, arrange, break down, calculate, categorise, classify, compare, connect, contrast, criticise, debate, deduce, determine, differentiate, discriminate, distinguish, divide, examine, experiment, identify, illustrate, infer, inspect, investigate, order, outline, point out, question, relate, separate, sub-divide, test.*

Some examples of learning outcomes that demonstrate evidence of analysis are:

**Demonstrating evidence of analysis**

- *Analyse* why society criminalises certain behaviours.
- *Compare* and contrast the different electronic business models.
- *Debate* the economic and environmental effects of energy conversion processes.
- *Compare* the classroom practice of a newly qualified teacher with that of a teacher of 20 years teaching experience.
- *Calculate* gradient from maps in m, km, % and ratio.

### 3.1.5 Synthesis

Synthesis may be defined as the ability to put parts together. Some of the action verbs used to assess synthesis are the following:

**Assessing synthesis**

*Argue, arrange, assemble, categorise, collect, combine, compile, compose, construct, create, design, develop, devise, establish, explain, formulate, generalise, generate, integrate, invent, make, manage, modify, organise, originate, plan, prepare, propose, rearrange, reconstruct, relate, reorganise, revise, rewrite, set up, summarise.*

**Demonstrating evidence of synthesis**

Some examples of learning outcomes that demonstrate evidence of synthesis are:

- *Recognise* and formulate problems that are amenable to energy management solutions.
- *Propose* solutions to complex energy management problems both verbally and in writing.
- *Summarise* the causes and effects of the 1917 Russian revolutions.
- *Relate* the sign of enthalpy changes to exothermic and endothermic reactions.
- *Organise* a patient education programme.

**3.1.6 Evaluation****Assessing evaluation**

Evaluation may be defined as the ability to judge the value of material for a given purpose. Some of the action verbs used to assess evaluation are:

*Appraise, ascertain, argue, assess, attach, choose, compare, conclude, contrast, convince, criticise, decide, defend, discriminate, explain, evaluate, grade, interpret, judge, justify, measure, predict, rate, recommend, relate, resolve,*

**Demonstrating evidence of evaluation**

The following are some examples of learning outcomes that demonstrate evidence of evaluation are:

- Assess the importance of key participants in bringing about change in Irish history Evaluate marketing strategies for different electronic business models.
- Summarise the main contributions of Michael Faraday to the field of electromagnetic induction.
- Predict the effect of change of temperature on the position of equilibrium.
- Evaluate the key areas contributing to the craft knowledge of experienced teachers.

Note that the verbs used in the above six categories are not exclusive to any one particular category. Some verbs appear in more than one category. For example, a mathematical calculation may involve merely applying a given formula (application – stage 3) or it may involve analysis (stage 4) as well as application.

### 3.2 Writing learning outcomes in the affective domain

Whilst the cognitive domain is the most widely used of Bloom's Taxonomy, Bloom and his co-workers also carried out research on the **affective** ("attitudes", "feelings", "values") domain (Bloom et al., 1964). This domain is concerned with issues relating to the emotional component of learning and ranges from basic willingness to receive information to the integration of beliefs, ideas and attitudes.

**Emotional component of learning**

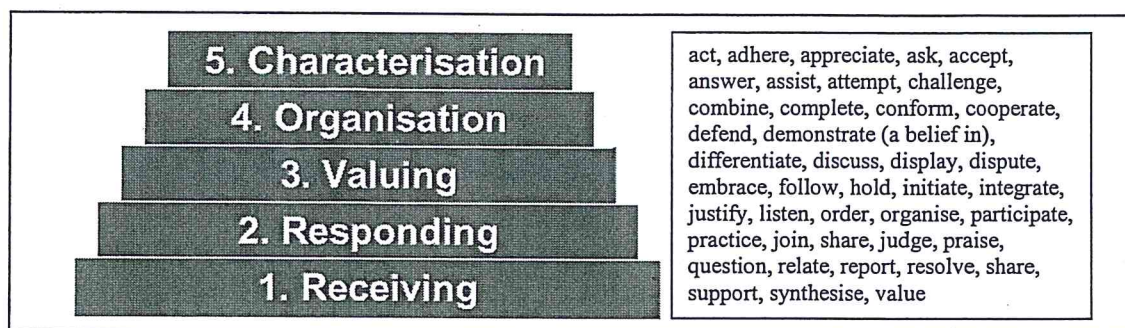
In order to describe the way in which we deal with things emotionally, Bloom and his colleagues developed five major categories:

**Five major categories**

1. **Receiving.** This refers to a willingness to receive information, e.g. the individual accepts the need for a commitment to service, listens to others with respect, shows sensitivity to social problems, etc.
2. **Responding.** This refers to the individual actively participating in his or her own learning, e.g. shows interest in the subject, is willing to give a presentation, participates in class discussions, enjoys helping others, etc.
3. **Valuing.** This ranges from simple acceptance of a value to one of commitment, e.g. the individual demonstrates belief in democratic processes, appreciates the role of science in our everyday lives, shows concern for the welfare of others, shows sensitivity towards individual and cultural differences, etc.
4. **Organisation.** This refers to the process that individuals go through as they bring together different values, resolve conflicts among them and start to internalise the values, e.g. recognises the need for balance between freedom and responsibility in a democracy, accepts responsibility for his or her own behaviour, accepts professional ethical standards, adapts behaviour to a value system, etc.
5. **Characterisation.** At this level the individual has a value system in terms of their beliefs, ideas and attitudes that control their behaviour in a consistent and predictable manner, e.g. displays self reliance in working independently, displays a professional commitment to ethical practice, shows good personal, social and emotional adjustment, maintains good health habits, etc.

**Major affective categories and active verbs**

The major categories of the affective domain and some active verbs commonly used when writing learning outcomes for this domain are shown in Fig. C 3.4-1-2. Some examples of learning outcomes in the affective domain are:



**Fig. C 3.4-1-2 Hierarchy of affective domain and some action verbs**

Bloom and his colleagues (and subsequent authors) have linked the various levels in the affective domain to specific verbs. However, this level of detail will not be explored in this article.

**Examples of learning outcomes**

Some examples of learning outcomes relevant to the affective domain are as follows:

- Accept the need for professional ethical standards.
- Appreciate the need for confidentiality in the professional client relationship.
- Value a willingness to work independently.
- Relate well to pupils of all abilities in the classroom.
- Appreciate the management challenges associated with high levels of change in the public sector.
- Display a willingness to communicate well with patients.
- Resolve conflicting issues between personal beliefs and ethical considerations.
- Participate in class discussions with colleagues and with teachers.
- Embrace a responsibility for the welfare of children taken into care.
- Display a professional commitment to ethical practice.



### 3.3 Writing learning outcomes in the psychomotor domain

The psychomotor domain mainly emphasises physical skills involving co-ordination of the brain and muscular activity. From a study of the literature, it would appear that this domain has been less well developed in the field of education than either the cognitive or affective domain. The psychomotor domain is commonly used in areas like laboratory science subjects, health sciences, art, music, engineering, drama and physical education. Bloom and his research team did not complete detailed work on the psychomotor domain as they claimed lack of experience in teaching these skills. However, a number of authors have suggested various versions of taxonomies to describe the development of skills and co-ordination.

Physical skills

For example, Dave (1970) proposed a hierarchy consisting of five levels:

Five levels

1. **Imitation:** Observing the behaviour of another person and copying this behaviour. This is the first stage in learning a complex skill.
2. **Manipulation:** Ability to perform certain actions by following instructions and practicing skills.
3. **Precision:** At this level, the student has the ability to carry out a task with few errors and become more precise without the presence of the original source. The skill has been attained and proficiency is indicated by smooth and accurate performance.
4. **Articulation:** Ability to co-ordinate a series of actions by combining two or more skills. Patterns can be modified to fit special requirements or solve a problem.
5. **Naturalisation:** Displays a high level of performance naturally ("without thinking"). Skills are combined, sequenced and performed consistently with ease.

This hierarchy and some examples of action verbs for writing learning outcomes in the psychomotor domain are shown in figure C 3.4-1-3:

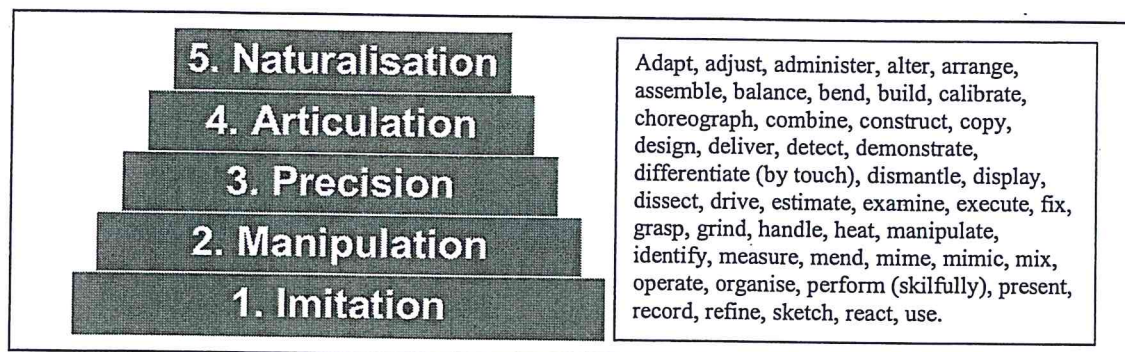


Fig. C 3.4-1-3

Hierarchy of psychomotor domain and some action verbs

#### Other taxonomies

Subsequently, Simpson (1972) developed a more detailed hierarchy consisting of seven levels:

1. **Perception:** The ability to use observed cues to guide physical activity.
2. **Set (mindset):** The readiness to take a particular course of action. This can involve mental, physical and emotional disposition.
3. **Guided response:** The trial-an-error attempts at acquiring a physical skill. With practice, this leads to better performance.
4. **Mechanism:** The intermediate stage in learning a physical skill. Learned responses become more habitual and movements can be performed with some confidence and level of proficiency.
5. **Complex Overt Responses:** Physical activities involving complex movement patterns are possible. Responses are automatic and proficiency is indicated by accurate and highly coordinated performance with a minimum of wasted effort.
6. **Adaptation:** At this level, skills are well developed and the individual can modify movements to deal with problem situations or to fit special requirements.
7. **Origination:** The skills are so highly developed that creativity for special situations is possible.

Other taxonomies in the psychomotor domain have been developed by Harrow (1972) and Dawson (1998). Ferris and Aziz (2005) developed a taxonomy in the psychomotor domain specifically for engineering students.

In general, all of the various taxonomies in the psychomotor domain describe a progression from simple observation to mastery of physical skills.

### 3.4 Practical advice for writing learning outcomes

Fry *et al* (2000) when giving practical advice for writing learning outcomes recommend the use of “unambiguous action verbs” and list many examples of verbs from Bloom’s Taxonomy. In order to show the differences between the vocabulary used in writing aims and learning outcomes, the authors listed some examples of verbs as shown in Table C 3.4-1-1.

**Unambiguous action verbs**

**Table C 3.4-1-1** Examples of verbs used in writing aims and learning outcomes. (Fry *et al.*, 2000 p. 51)

Aims	Outcomes
Know	Distinguish between
Understand	Choose
Determine	Assemble
Appreciate	Adjust
Grasp	Identify
Become familiar	Solve, apply, list

The following guidelines may be of assistance when writing learning outcomes:

- Begin each learning outcome with an action verb, followed by the object of the verb followed by a phrase that gives the context.
- Use only one verb per learning outcome.
- Avoid vague terms like know, understand, learn, be familiar with, be exposed to, be acquainted with, and be aware of. These terms are associated with teaching objectives rather than learning outcomes.
- Avoid complicated sentences. If necessary use more one than one sentence to ensure clarity.
- Ensure that the learning outcomes of the module relate to the overall outcomes of the programme.
- The learning outcomes must be observable and measurable.
- Ensure that the learning outcomes are capable of being assessed.
- When writing learning outcomes, bear in mind the timescale within which the outcomes are to be achieved. There is always the danger that one can be over-ambitious when writing learning outcomes. Ask yourself if it is realistic to achieve the learning outcomes within the time and resources available.
- As you work on writing the learning outcomes, bear the mind how these outcomes will be assessed, i.e. how will you know if the student has achieved these learning outcomes? If the learning outcomes are very broad, they may be difficult to assess effectively. If the learning outcomes are very narrow, the list of learning outcomes may be too long and detailed.
- Before finalising the learning outcomes, ask your colleagues and possibly former students if the learning outcomes make sense to them.
- When writing learning outcomes, for students at levels beyond first year, try to avoid overloading the list with learning outcomes which are drawn from the bottom of Bloom's taxonomy ( e.g. *Knowledge* and *Comprehension* in the cognitive domain). Try to challenge the students to use what they have learned by including some learning outcomes drawn from the higher categories (e.g. *Application*, *Analysis*, *Synthesis* and *Evaluation*).

**Handout C 3.4-1-2 Guidelines for writing learning outcomes**

#### 4. How are learning outcomes linked to teaching and assessment?

When writing learning outcomes, it is important to write them in such a way that they are capable of being assessed. Clearly, it is necessary to have some form of assessment tool or technique in order to determine the extent to which learning outcomes have been achieved. Examples of direct assessment techniques are the use of written examinations, project work, portfolios, grading system with rubrics, theses, reflective journals, performance assessment, etc. Examples of indirect assessment methods are surveys of employers, comparison with peer institutions, surveys of past graduates, retention rates, analysis of curriculum, etc.

**Assessing learning outcomes**

The challenge for teachers is to ensure that there is alignment between teaching methods, assessment techniques, assessment criteria and learning outcomes. This connection between teaching, assessment and learning outcomes helps to make the overall learning experience more transparent. Student course evaluations show that clear expectations are a vitally important part of effective learning. Lack of clarity in this area is almost always associated with negative evaluations, learning difficulties, and poor student performance. Toohey (1999) recommends that the best way to help students understand how they must achieve learning outcomes is by clearly setting out the assessment techniques and the assessment criteria.

**Aligning teaching, assessment and learning outcomes**

In terms of teaching and learning, there is a dynamic equilibrium between teaching strategies on one side and learning outcomes and assessment on the other side.

It is important that the assessment tasks mirror the learning outcomes since, as far as the students are concerned, the assessment is the curriculum: "From our students' point of view, assessment always defines the actual curriculum" (Ramsden, 2003). This situation is represented graphically by Biggs (2003b) as follows:

**Assessment must mirror learning outcomes**

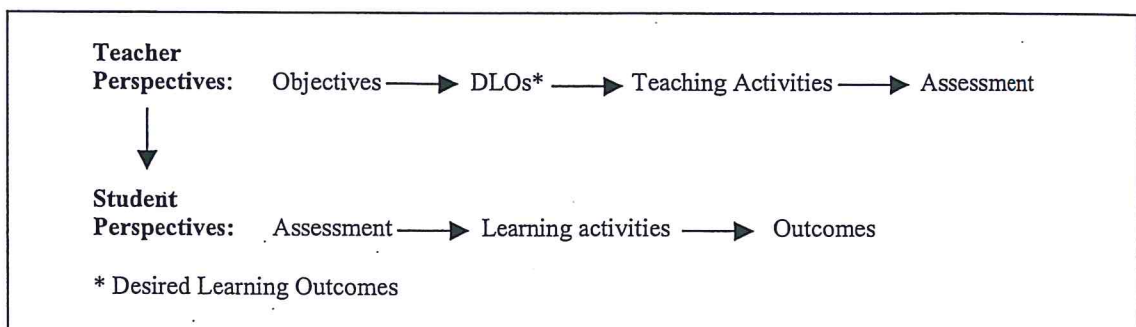


Fig. C 3.4-1-4 Teacher and student perspectives regarding assessment

**Link between curriculum and assessment**

In stressing this point, Biggs (2003) emphasises the strong link between the curriculum and assessment as follows:

*To the teacher, assessment is at the end of the teaching-learning sequence of events, but to the student it is at the beginning. If the curriculum is reflected in the assessment, as indicated by the downward arrow, the teaching activities of the teacher and the learner activities of the learner are both directed towards the same goal. In preparing for the assessment, students will be learning the curriculum. (Biggs 2003)*

One cannot over-emphasise the importance of assessment in the teaching and learning process. As already stated (Ramsden, 2003) as far as the students are concerned, the assessment is the curriculum. They will learn what they think will be assessed, not what may be on the curriculum or even what has been covered in lectures! The old adage that “assessment is the tail that wags the dog” is very true.

#### 4.1 Linking learning outcomes, teaching and assessment

**Formative assessment**

Assessment is often described in terms of **formative assessment** or **summative assessment**. Formative assessment has been described as being assessment FOR learning. It has been described as assessment that “refers to all those activities undertaken by teachers, and by the students in assessing themselves, which provide information to be used as feedback to modify the teaching and learning activities in which they are engaged” (Black and Williams, 1998). In other words, formative assessment helps to inform the teacher and the students as to how the students are progressing. Formative assessment is usually carried out at the beginning of a programme or during a programme. The students’ performance on the assessment tasks can help the teacher to make decisions about the direction of the teaching to help the learning process. It has been clearly shown (Black and Williams, 1998) that by giving feedback to learners, formative assessment can help improve the learning and performance of students.

**Main characteristics**

The main characteristics of formative assessment include:

- Identification by teachers and students of the learning outcomes and the criteria for achieving these.
- The provision of clear and rich feedback in an effective and timely fashion.
- The active involvement of students in their own learning.
- Good communication between teacher and students.
- The response by the teacher to the needs of the students.

In short, formative assessment is part of the teaching process rather than the grading process.

**Summative assessment** is assessment that tries to summarise student learning at some point in time – usually at the end of a module or programme. Summative assessment has been described as “end-of-course assessment and essentially means that this is assessment which produces a measure which sums up someone’s achievement and which has no other real use except as a description of what has been achieved” (Brown and Knight, 1994).

#### Summative assessment

Thus, the use of summative assessment enables a grade to be generated that reflects the student's performance. Unfortunately, summative assessment is often restricted to just the traditional examination paper and does not involve other areas like project work, portfolios or essays. Because of the nature of summative assessment, not all learning outcomes can be assessed at any one time. Assessment of just a sample of learning outcomes is common.

In theory, continuous assessment is a combination of summative and formative assessment. In practice, continuous assessment often amounts to repeated summative assessments with marks being recorded but little or no specific feedback being given to students.

#### Continuous assessment

Clearly, it is important that the method of assessment that we use should attempt to test whether or not the learning outcomes have been achieved. Interestingly, it has been found that the range of assessment of students is very limited, with approximately 80 % of assessment being in the form of exams, essays and reports of some kind. (Brown, 1999). For example, a study of assessment practices in University College, Dublin, Ireland found that a random sample of 83 teaching staff used a total of 256 assessments when asked to describe one of their courses, i.e. approximately 3 assessments per course. Of these assessments, the majority were summative (84 %) and a minority were formative (16 %).

Developing links between learning outcomes, teaching strategies, student activities and assessment tasks is very challenging for the teacher. The following table may be of help in developing these links.

**Table C 3.4-1-2 Linking learning outcomes, teaching and learning activities and assessment**

Learning outcomes	Teaching and Learning Activities	Assessment
<div style="display: flex; flex-direction: column; align-items: center;"> <div style="margin-bottom: 20px;"> <p>Cognitive</p> <div style="border: 1px solid black; padding: 5px; text-align: center;">                     Demonstrate knowledge                      Comprehension                      Application                      Analysis                      Synthesis                      Evaluation                 </div> </div> <div style="margin-bottom: 20px;"> <p>Affective</p> <div style="border: 1px solid black; padding: 5px; text-align: center;">                     Integration of beliefs, ideas and attitudes                 </div> </div> <div> <p>Psychomotor</p> <div style="border: 1px solid black; padding: 5px; text-align: center;">                     Acquisition of physical skills                 </div> </div> </div>	<p>Lectures</p> <p>Tutorials</p> <p>Discussions</p> <p>Laboratory work</p> <p>Clinical work</p> <p>Group work</p> <p>Seminar</p> <p>Peer group presentation</p>	<p>End of module exam</p> <p>Multiple choice tests</p> <p>Essays</p> <p>Practical assessment.</p> <p>Fieldwork</p> <p>Clinical practice</p> <p>Presentation</p> <p>Project work</p>

There may not be just one method of assessment to satisfy all learning outcomes and it may be necessary to choose a number of assessment methods.

**Constructive alignment**

The curriculum should be designed so that the teaching activities, learning activities and assessment tasks are co-ordinated with the learning outcomes. Biggs (2003) refers to this type of process as involving constructive alignment. (The *constructive* part refers to the type of learning and what the learner does. The *alignment* part refers to what the teacher does). Biggs points out that in a good teaching system, the method of teaching, learning activities and method of assessment are all co-ordinated to support student learning.



*When there is alignment between what we want, how we teach and how we assess, teaching is likely to be much more effective than when it is not (aligned)... Traditional transmission theories of teaching ignore alignment. (Biggs 2003a)*

It is clear from the above that there are three basic tasks involved in the constructive alignment of any module:

### Three basic tasks

1. Clearly defining the learning outcomes.
2. Selecting teaching and learning methods that are likely to ensure that the learning outcomes are achieved.
3. Assessing the student learning outcomes and checking to see how well they match with what was intended.

## 4.2 Assessment criteria and learning outcomes

Learning outcomes specify the minimum acceptable standard to enable a student to pass a module. Student performances above this basic threshold level are differentiated by applying grading criteria. Grading criteria are statements that indicate what a student must demonstrate to achieve a higher grade. These statements help to differentiate the levels of performance of a student. By making these criteria clear to students, it is hoped that students will aim for the highest levels of performance.

### Grading criteria

Giving a bare grade to a student does not provide adequate feedback on their performance since the grade simply indicates an overall level of competence. This overall grade does not identify strengths and weaknesses on specific learning outcomes. However, if the grading system is tied to some form of scoring guide, it can be a very useful way of identifying areas for improvement that need to be addressed.

A scoring guide that is used in assessment is often referred to as a rubric. A rubric is a grading tool used to describe the criteria used in grading the performance of students. In general, each rubric consists of a set of criteria and marks or grades associated with these criteria. Thus, rubrics help to define the criteria of the system of assessment by describing performance at different points on a rating scale.

### Grading tool

For example, a scoring rubric used for one of the learning outcomes in module ED6001 of the Master's Degree in Science Education at University College Cork, Ireland, is as follows:



### internet tip

Further information on creating and using detailed rubrics for various types of student assessment can be found on the website of the University of Monmouth, USA:

<http://its.monmouth.edu/FacultyResourceCenter/rubrics.htm>

Table C 3.4-1-3 Linking learning outcomes and assessment criteria

Learning outcome	Assessment criteria				
	Grade 1	Grade 2 : 1	Grade 2 : 2	Pass	Fail
On successful completion of this module, students should be able to: Summarise evidence from the science education literature to support development of a line of argument.	Outstanding use of literature showing excellent ability to synthesise evidence in analytical way to formulate clear conclusions.	Very good use of literature showing high ability to synthesise evidence in analytical way to formulate clear conclusions.	Good use of literature showing good ability to synthesise evidence in analytical way to formulate clear conclusions.	Limited use of literature showing fair ability to synthesise evidence to formulate conclusions.	Poor use of literature showing lack of ability to synthesise evidence to formulate conclusions

## 5. Towards the future with learning outcomes

### Key characteristics

As already indicated, international trends in education show a shift from the traditional “teacher-centred” approach to a more “student-centred” approach. While traditionally the focus was on what the teacher did, in recent years the focus has been on what students have learned and can demonstrate at the end of a module or programme. Among the key characteristics of outcome-based education listed by Harden (2002) are:

- The development of clearly defined and published learning outcomes that must be achieved before the end of the programme.
- The design of a curriculum, learning strategies and learning opportunities to ensure the achievement of the learning outcome.
- An assessment process matched to the learning outcomes and the assessment of individual students to ensure that they achieve the outcomes.

### 5.1 Advantages of learning outcomes

Whilst there has been some criticism of outcome-based education in the literature, a learning outcomes approach to teaching and learning has received strong support at an international level. For example, Jenkins and Unwin (2001) assert that learning outcomes:

- Help teachers to tell students more precisely what is expected of them.
- Help students to learn more effectively: students know where they stand and the curriculum is made more open to them.
- Help teachers to design their materials more effectively by acting as a template for them.
- Make it clear what students can hope to gain from following a particular course or lecture.
- Help teachers select the appropriate teaching strategy matched to the intended learning outcome, e.g. lecture, seminar, group work, tutorial, discussion, peer group presentation or laboratory class.
- Help teachers to tell their colleagues more precisely what a particular activity is designed to achieve.
- Assist in setting examinations based on the materials delivered.
- Ensure that appropriate teaching and assessment strategies are employed.

When writing about the embracing of learning outcomes in medical education, Harden (2002a) comments that “where it has been implemented, outcome based education has had a significant and beneficial impact. Clarification of the learning outcomes in medical education helps teachers, wherever they are, to decide what they should teach and assess, and students what they are expected to learn”. In another paper, Harden (2002b) describes how learning outcomes have been used to develop a model for use in medical training:

#### Learning outcomes in medical education

*Learning outcomes can be specified in a way that covers the range of necessary competences and emphasises the integration of different competences in the practice of medicine. An important feature of the three-circle model of learning outcomes is that it does just that. In the inner circle are the seven learning outcomes relating to what a doctor is able to do, i.e. the technical competences expected of a doctor ('doing the right thing'); in the middle circle the learning outcomes relating to how the doctor approaches his or her task with knowledge and understanding and appropriate attitude and decision-making strategies ('doing the thing right'); and in the outer circle the ongoing development of the doctor as an individual and as a professional ('the right person doing it'). Harden, 2002b, p. 153*

Adam (2004) summarises the advantages of learning outcomes under 4 main headings:

### 1. Course and module design

Learning outcomes can:

- Help to ensure consistency of delivery across modules and programmes.
- Aid curriculum design by clarifying areas of overlap between modules and programmes.
- Help course designers to determine precisely the key purposes of a course and to see how components of the syllabus fit and how learning progression is incorporated.
- Highlight the relationship between teaching, learning and assessment and help improve course design and the student experience.
- Promote reflection on assessment and the development of assessment criteria and more effective and varied assessment.

### 2. Quality assurance

Learning outcomes:

- Increase transparency and the comparability of standards between and within qualifications.
- Possess greater credibility and utility than traditional qualifications.
- Play a key role by acting as points of reference for establishing and assessing standards.

### 3. Students

Learning outcomes provide:

- Comprehensive sets of statements of exactly what the students will be able to achieve after successful study.
- Clear information to help students with their choice of module and programme. This can lead to more effective learning.
- Clear information to employers and higher education institutions on the achievements and characteristics associated with particular qualifications.

#### 4. Mobility

Learning outcomes:

- Contribute to the mobility of students by facilitating the recognition of their qualifications.
- Improve the transparency of qualifications.
- Simplify credit transfer.
- Provide a common format that helps promote lifelong learning and can assist in creating multiple routes through and between different education systems.

For further development of the advantages of using learning outcomes, particularly in an educational reform context, please see Adam, S. (2006) *An introduction to learning outcomes*, Article B.2.3-1 of this Handbook.

#### 5.2 Potential problems with learning outcomes

One of the main concerns about the adoption of learning outcomes is the philosophical one that academic study should be open-ended and that learning outcomes do not fit in with this liberal view of learning (Adam, 2004). This need not be the case if learning outcomes are written with a focus on higher-order thinking and application skills. However, if learning outcomes are written within a very narrow framework, this could limit learning and result in a lack of intellectual challenge to learners.

Other potential problems are:

- There is a danger of an assessment-driven curriculum if learning outcomes are too confined.
- Learning outcomes could give rise to confusion among students and staff if guidelines are not adhered to when drawing up these learning outcomes.

### 5.3 Some concluding points

The international movement away from a “teacher-centred” approach to a more “outcome-based” approach to education has gained increased momentum from the Bologna process, with its emphasis on student-centred learning and the need to have more precision and clarity in the design and content of curricula. It is clear that learning outcomes play a key role in ensuring transparency of qualifications and of qualification frameworks. They are also central to contributing to the implementation of the various action lines of the Bologna process throughout the European Higher Education Area.

The requirement to make the teaching and learning process more transparent and more explicit presents a challenge to all involved in education. In the short term, this involves preparing for the immediate challenge of expressing modules and programmes in terms of learning outcomes. In the longer term, the adoption of the learning outcomes approach has the potential to help embrace a more systematic approach to the design of programmes and modules.

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#### Biographies:

**Dr. Declan Kennedy** graduated with a BSc in chemistry from University College Cork (UCC), Ireland in 1976 and subsequently studied for his Higher Diploma in Education (1977) and an MSc in x-ray crystallography (1979). He taught in Colaiste Muire, Cobh from 1976 to 1998 and as a part-time lecturer in the Education Department at UCC from 1980 to 1998. He joined the Education Department at UCC in 1998 as a full time lecturer in science education. He completed his MEd (1999) and PhD (2004) in Education at the University of York, UK.

**Áine Hyland** has recently retired as Professor of Education and Vice-President of University College Cork. She has represented UCC on a number of European and U.S. based teaching and learning projects, including an EUA Quality Culture Network project and an Institutional Leadership project on Teaching and Learning at the Carnegie Institute for Teaching and Learning in Higher Education in the U.S.

**Dr. Norma Ryan** is a lecturer in biochemistry at University College Cork (UCC), Ireland and since 1999 has been Director of the UCC Quality Promotion Unit. She is an Irish Bologna Promoter.



**Postgraduate Programme Outcome**  
**(Civil Engineering)**

## Postgraduate Programme Outcome (Civil Engineering)

The aim of the postgraduate programme is to produce graduates in master and doctor of philosophy in civil engineering in line with the inspirations of UTM which are innovative, entrepreneurial and global. In order to satisfy this aim, PEO has been formulated based on the visions and missions of UTM and FKA.

The postgraduate PEOs are as follows;

- PEO 1 :** Mastery of competencies and integration of knowledge required in the profession.
- PEO 2 :** An appreciation of the value of lifelong learning and possessing enthusiasm and strong commitment to continued acquisition of new knowledge and skills.
- PEO 3 :** Advanced leadership and team working skills that allow professionals to become visionary and inspirational leaders.
- PEO 4 :** Highly developed oral and written communications skills that fit at all level, appropriate to the field of profession.
- PEO 5 :** An appreciation of the ethics and integrity in management, leadership and good governance, and responsibility to their professions and community.

The Programme Learning Outcomes (LOs) are attributes that are expected to be attained by students upon completion of their postgraduate degree in Civil Engineering programme. Our programme Learning Outcomes are described as follows;

### **PO 1 : Advanced Knowledge**

- Graduate are able to **incorporate** in-depth relevant knowledge in professional practices for the benefits of both national and international communities.
- Graduates are able to apply their knowledge and skills in the planning, analysis, design and supervision of works related to the civil engineering discipline.

### **PO 2 : Critical Thinking and Research**

- Graduate are able to **manage** conducive working environment qualities problem solving and higher order thinking skills.
- Graduates are technically competent in solving problems logically, analytically and creatively based on sound facts and ideas.

### **PO 3 : Communication**

- Graduate are able to **apply** a wide range of relevant knowledge through effective oral and written communications.
- Graduates are able to **communicate** effectively across a range of contexts and audiences.

### **PO 4 : Professional Ethics and Integrity**

- Graduate are able to **balance** professional and ethical responsibilities including contemporary issues and environmental awareness.

### **PO 5 : Life-long learning**

- Graduate are able to **adopt** the latest relevant knowledge and cutting-edge technologies through life-long learning process.

### **PO 6 : Management and Entrepreneurship**

- Graduates are able to **explain** managerial concepts and identify business opportunities and initiate action to achieve it.

### **PO 7 : Teamwork and Leadership**

- Graduate are able to **manage** conducive working environment qualities through effective leadership and team working skills that allow professionals to become visionary and inspirational leaders

# MSc in Sports and Exercise Medicine

## Course Objectives

1. The course will give participants a thorough grounding in the basic sciences required for sports medicine. Workshops aim to provide the practical skills in history taking and musculoskeletal examination; in the laboratory you will learn the basics of physiological assessment of athletes. The completion of the MSc project write up represents an introduction to the scientific process of high quality experimental design, methodology, data analysis and scientific report writing.
2. No course can claim to cover every aspect of sports medicine and participants are asked to read widely around material presented in lectures and workshops. In our experience Doctors are skilled in clinical history taking and medical examination, but often have insufficient handling skills and knowledge of musculoskeletal examination. Physiotherapists may have more experience in musculoskeletal examination, especially handling skills, but frequently have knowledge deficits in medical differential diagnosis. All groups do not usually appreciate the relevance of their basic undergraduate clinical anatomy and physiology and are usually inexperienced in basic experimental design, quality data collection and analysis of results.

The deliberate mix of physiotherapists and doctors aims to allow knowledge and expertise to cross over and enrich both disciplines and it is the fundamental philosophy of the course that each of the disciplines learns from each other's skills and knowledge.

## Learning Outcomes

On successful completion of the program students will be able to:

- Describe in detail the structure and function of musculoskeletal, cardio-respiratory, nervous and other associated systems, and describe how these respond and interact during exercise and training.
- Demonstrate advanced experiential knowledge and handling skills, in clinical examination of the musculoskeletal and nervous system.
- Demonstrate advanced experiential knowledge in laboratory and field based exercise testing in athletic and non-athletic populations.
- Demonstrate an advanced knowledge of the diagnosis, biological basis, treatment and rehabilitation of exercise and sports related injuries, and common illnesses impacting on sports and exercise performance.
- Demonstrate practical experience as a service provider to a collegiate or other sports team in management of acute injuries and emergencies on the field of play and in injury management and rehabilitation during follow up of athletes in the sports medicine clinic.
- Demonstrate an advanced knowledge of pre-participation health screening, training program design and monitoring, and the nutritional and psychological strategies required to maximise performance in athletic populations.
- Demonstrate a detailed knowledge and critical understanding of selected areas of sports and exercise medicine gained through independent research.
- Synthesise and critically evaluate published information and present it in written or oral format to both specialist and non-specialist audiences.
- Pursue, under supervision, a sports and exercise related research project.
- Demonstrate knowledge of key experimental methodologies used to answer research questions in sports and exercise medicine.
- Recognise the value of scientific enquiry and demonstrate an understanding of the ethical responsibility of scientists undertaking research projects on human subjects in sports and exercise medicine.
- Show proficiency in searching literature databases and analysis and presentation of data.
- Instigate, maintain and appraise their own self-directed learning.
- Apply an empirical approach to problem solving.

## Sample Learning Outcomes

### Languages and Literature:

*Students will be able to apply critical terms and methodology in completing a literary analysis following the conventions of standard written English.*

*Students will be able to locate, apply and cite effective secondary materials in their own texts.*

*Students will be able to analyze and interpret texts within the contexts they are written.*

*French students will be able to demonstrate oral competence with suitable accuracy in pronunciation, vocabulary, and language fluency.*

*French students will be able to produce written work that is substantive, organized, and grammatically accurate.*

*French students will be able to accurately read and translate French texts.*

### Humanities and Fine Arts:

*Students will be able to demonstrate fluency with formal vocabulary, artistic techniques and procedures of two-dimensional and three-dimensional art practice.*

*Students will demonstrate in-depth knowledge of artistic periods used to interpret works of art including the historical, social and philosophical contexts .*

*Students will be able to critique and analyze works of art and visual objects .*

*Students will be able to identify musical elements, take them down at dictation, and perform them at sight.*

*Students will be able to communicate both orally and verbally about music of all genres and styles in a clear and articulate manner.*

*Students will be able to perform a variety of memorized songs from a standard of at least two foreign languages.*

*Students will be able to apply performance theory in the analysis and evaluation of performances and texts.*

*Students will be able to analyze and interpret scripts.*

*Students will demonstrate in-dept knowledge and understanding of contemporary theatre forms and artists.*

*Students will be able to demonstrate proficiency in a variety of dance styles, including ballet, modern dance, jazz, and tap.*

## Sample Learning Outcomes

### Physical and Biological Sciences:

*Students will be able to demonstrate an understanding of core knowledge in biochemistry and molecular biology.*

*Students will be able to apply critical thinking and analytical skills to solve scientific data sets.*

*Students will be able to apply the scientific method to solve problems.*

*Students will be able to demonstrate written, visual, and/or oral presentation skills to communicate scientific knowledge.*

*Students will be able to acquire and synthesize scientific information from a variety of sources.*

*Students will be able to apply techniques and instrumentation to solve problems.*

### Mathematics:

*Students will be able to translate problems for treatment within a symbolic system.*

*Students will be able to articulate the rules that govern a symbolic system.*

*Students will be able apply algorithmic techniques to solve problems and obtain valid solutions.*

*Students will be able to judge the reasonableness of obtained solutions.*

### Social Sciences:

*Students will be able to write clearly and persuasively to communicate their scientific ideas clearly.*

*Students will be able to test hypotheses and draw correct inferences using quantitative analysis.*

*Students will be able to evaluate theory and critique research within the discipline.*

### Business:

*Students will be able to work in groups and be part of an effective team.*

*Students will be able to communicate business knowledge both orally and written.*

*Students will be able to recognize and respond appropriately to an ethical and regulatory dilemma.*

*Students will be able to recognize and diagnose accounting problems.*

*Students will demonstrate disciplinary competence in a field of business.*

(NOTE: These samples were gathered from a variety of sources including UR assessment plans, program assessment statements at other institutions, etc.)

# **PROGRAM STRUCTURE AND CONTENT**

## PROGRAM STRUCTURE AND CONTENT

Curriculum of BSP is an educational study program with eight semesters in maximum or four-year study. Curriculum has been organized mainly by referring to Expected Learning Outcome (ELO), staff resources and infrastructure capacities. Evaluation and reconstruction of the curriculum has regularly been held every four years to assure that the curriculum develops based on updated science and technology, social-culture and stakeholder needs.

The Components of ELO were elaborated into four main competencies of graduate (Figure 3.0) and transfer to a structure of the curriculum arranged gradually semester to semester during student study period (Figure 3.1). There are (1) Biological science and success life skill; (2) Structure, function, and organization of life; (3) Coordination of life, regulation of growth and development and its analysis, and also; (4) Bio-scientific research and writing.

In each semester, student competency (reflecting reached learning outcome) is supported by some study topics that are classified to particular subjects (Figure 3.2). The whole ELOs are covered indeed in complete subjects represented in a matrix as shown in Table 3.1 for some subjects.

Based on the ELOs, the contents of each subject are described including mechanism how to transfer knowledge, skill and spirit to students, and also a method of evaluation (Table 3.2). A manual/handbook of each defined subject is stated as Semester Teaching-Learning Program (STLP). The STLP should be developed every semester before the lecture is done to assure the subject content is up to date. Then it is delivered to students.

The curriculum has been designed to provide eight semesters (four years) study period for a student to accomplish 144 credits, which is approximately covered with 40-45 subjects. Distribution of the subject in each semester is arranged proportionately based on competency increment of students gained during their study. Detailed structure of the curriculum is provided in the Faculty Academic Handbook published every year.

The events of social-culture are also actively accommodated in the curriculum. The developments of these aspects should consider natural resource conservation and local wisdom in area around Salaya Campus. Aspiration of citizen living in surrounding areas of the campus gives influence on community demand, graduate competency (ELO) and uniqueness of BSP curriculum. The result of stakeholder need analysis reveals an image of work labor demands.

The competency is described in a matrix divided into main competency and supporting competency. Main competencies are organized to students having literacy in modern concept of Biology in four aspects of knowledge, workability, attitude or ethic that graduates must possess.

The curriculum consists of compulsory courses (78 %), optional courses (22 %) that supporting main competencies and additional abilities for the enrichment of graduates that are derived from vision-missions of University as a community-based research university.

Compulsory courses are organized from basic topics to those which are complex. Every compulsory course relates to each other and becomes prerequisite for courses in the following semester. In the first semester, teaching-learning is focused on basic sciences supporting Biology comprehension (Chemistry, Physics, Mathematics, Statistics, and Computer) and basic general courses (Languages and Scientific Writing) which can help students as a new biologist generation and a part of scientific society. In the 2nd, 3rd, 4th, and 5th semester, topics on basic biological concepts of structure and function of life organization, coordination, regulation, and their analysis are arranged gradually, then students have ability to practice some field works both in institutions and social community in 6th-7th semester, and finally students can accomplish their research project and publish it in 8th semester.

As can be seen, the curriculum is logically structured, sequenced and integrated. Furthermore, the curriculum is evaluated every four years to make certain of it is up to date.

*revisi*

ELO	Knowledge Literacy	Work Skills	Attitude	Leadership and Managerial
	CU.1: Having Biology literacy and success skill	PU.1 Good at selecting appropriate method for solving biological problems.	AU.1 Having Scientific attitudes (curiosity, objective, rational, critical, open-minded, creative, innovative, etc.)	LU.1 Having Bio-entrepreneurship spirit (leadership, managerial, inner motivated, responsive, team-work etc.)
1	CU.2 Understanding the structure, function & organization of life	PU.2 Good at communicating in Indonesian and English language.	AU.2 Having Social behavior (polite, honor people, responsible, etc.)	
2	CU.3 Understanding the coordination of life, regulation of growth and development and its analysis	PU.3 Good at operating basic computer, software application, basic instrument, standard method for application, and synthesis in Biology		
3	CU.4 Understanding the bio-scientific research and writing	PU.4 Good in using the Bioinformatics and Computational Biology (analysis of bio-statistic, Clustering/ Coordination, Phenetic-Phylogenetic, GIS)		
4	CP.1 Understanding the management related to Research & Development, procedure standard and work quality	PP.1 Good in practicing the internship as consultant, researcher, entrepreneur, environmental assessment	AP.1 Having Personal approach (act based on the role, lobbying etc.)	
5	CP.2 Understanding the market need analysis to start entrepreneurship	PP.2 Good at conducting the Bioassay		
6		PP.3 Having ability to analyze the market need, to start entrepreneurship, marketing, promotion and entrepreneurship practice		

CU : Knowledge Literacy (Main)  
 PU : Work Skills (Main)  
 AU : Attitude (Main)  
 LU : Leadership and Managerial (Main)  
 CP : Knowledge Literacy (Supporting)  
 PP : Work Skills (Supporting)  
 AP : Attitude (Supporting)  
 LP : Leadership and Managerial (Supporting)

Fig 3.0 Programme learning outcomes elaborated into four main competencies



<b>STRENGTHENING THE UNDERSTANDING &amp; PRACTICAL OF RESEARCH BY USING INTERDISCIPLINARY APPROACHES (Related to Biological Conservation and Bioengineering)</b>				Applying research methodology & scientific writing	Work as Biologist in the laboratory and field area	Sem 7-8
Application of competencies in internship as consultant, researcher and entrepreneur		Developing bio-entrepreneurship spirit, and capability in communicating both in Indonesian language and English				Sem 5-6
<b>COORDINATION, REGULATION, GROWTH, DEVELOPMENT AND THEIR ANALYSIS</b>				Applying research methodology & scientific writing	Work as Biologist in the laboratory and field area	Sem 2-4
Coordination & communication in the biosystematics	Growth & development	Problem analyzing & solving in the biosystematics	Biosystematics modelling			Sem 1
<b>STRUCTURE &amp; FUNCTION IN LIVING CREATURE ORGANIZATION</b>				Applying research methodology & scientific writing	Work as Biologist in the laboratory and field area	Sem 1
Biodiversity From border life to macroorganism	Structure of living creature organization: From molecule, cell, tissue, organ, individual, population, community to		Interaction between structure & function in micro-macroorganism			Sem 1
<b>BASIC SCIENCES SUPPORTING THE MODERN BIOLOGY &amp; SUCCESS LIFE SKILLS</b>				Applying research methodology & scientific writing	Work as Biologist in the laboratory and field area	Sem 1
Basicsciences that supports the role understanding and contribution of Biology in the future		Success skills guidance (to be outstanding learner in UB & in the society)				Sem 1

Fig 3.1 Curriculum Structure of BSP

Year 1		Year 2		Year 3		Year 4	
1 <sup>st</sup> semester	2 <sup>nd</sup> semester	3 <sup>rd</sup> semester	4 <sup>th</sup> semester	5 <sup>th</sup> semester	6 <sup>th</sup> semester	7 <sup>th</sup> semester	8 <sup>th</sup> semester
Good attitude in Bio-entrepreneurship spirit, and good capability in communicating both in Indonesia and English language							
Well understanding in biological principles and method, as well as its application							
Physics (3 credits)	Biochemistry & Instrumentation (2 credits)	Microtechnique (3 credits)	General Microbiology (4 credits)	Indonesian Language (3 credits)	Religion (3 credits)	Research Proposal Seminar (1 credits)	Research Progress Seminar (1 credits)
Chemistry (3 credits)	Plant Structure & Development (5 credits)	Animal Anatomy & Physiology (4 credits)	Plant Physiology (4 credits)	Molecular Biology (2 credits)	Evolution (3 credits)	Participatory Community Development (3 credits)	Research Project (6 credits)
General Computer (3 credits)	Animal Histology (2 credits)	Ecology (4 credits)	Genetics (4 credits)	Animal Embryology (3 credits)	Evolution (2 credits)	Field Work Practice (Internship) (3 credits)	
English (2 credits)	Plant Systematics (5 credits)	Cell Biology (3 credits)	Biodiversity Conservation (6 credits)	Entrepreneurship (3 credits)	Methodology of Biological Research & Scientific Writing II (2 credits)		
General Biology (3 credits)	Animal Systematics (5 credits)	Mathematics (3 credits)		Biostatistics (3 credits)			
Methodology of Biological Research & Scientific Writing I (2 credits)		Statistics (3 credits)		Elective Courses (31-33 credits)			
Basic science (Phys, Chem, Comp, Biol) supporting Biology literacy and success skill	Structure, function, & organization of life			Coordination, regulation of growth and development, and its analysis		Strengthening the understanding of biological concept & biological research using multidisciplinary approach	

Fig 3.2 Curriculum Map of Undergraduate Course of BSP

study plan

**Table 3.1** Matrix of ELO and Subjects (Example for some subject)

No	Strategy	Expected Learning Outcome																		
		Knowledge Literacy							Intellectual Skill							Attitude		Leadership & Managerial		
		Main				Supporting			Others	Main				Supporting				Others	Main	Supporting
		P.U.1	P.U.2	P.U.3	P.U.4	P.P.1	P.P.2			K.U.1	K.U.2	K.U.3	K.U.4	K.P.1	K.P.2	K.P.3			T.U.1	T.U.2
1	Lecturing	*	*	*	*	*	*	*												
2	Student Presentation	*	*	*	*	*	*	*		*						*	*	*		
3	Class discussion	*	*	*	*	*	*	*		*									*	
4	Group discussion	*	*	*	*	*	*	*											*	
5	Homework	*	*	*	*	*	*	*								*				
6	Teamwork task							*	*				*	*	*					
7	Laboratory Practice							*	*	*	*	*	*	*	*	*	*	*	*	*
8	Field work							*	*	*	*	*	*	*	*	*	*	*	*	*
9	Small project							*	*	*	*	*	*	*	*	*	*	*	*	*
10	Review							*	*	*	*	*	*	*	*	*	*	*	*	*

**Table 3.2** Strategy of Teaching Learning Activities

No	Strategy	Expected Learning Outcome																		
		Knowledge Literacy							Intellectual Skill							Attitude		Leadership & Managerial		
		Main				Supporting			Others	Main				Supporting				Others	Main	Supporting
		P.U.1	P.U.2	P.U.3	P.U.4	P.P.1	P.P.2			K.U.1	K.U.2	K.U.3	K.U.4	K.P.1	K.P.2	K.P.3			T.U.1	T.U.2
1	Lecturing	*	*	*	*	*	*	*												
2	Student Presentation	*	*	*	*	*	*	*		*						*	*	*		
3	Class discussion	*	*	*	*	*	*	*		*									*	
4	Group discussion	*	*	*	*	*	*	*											*	
5	Homework	*	*	*	*	*	*	*								*				
6	Teamwork task							*	*				*	*	*					
7	Laboratory Practice							*	*	*	*	*	*	*	*	*	*	*	*	*
8	Field work							*	*	*	*	*	*	*	*	*	*	*	*	*
9	Small project							*	*	*	*	*	*	*	*	*	*	*	*	*
10	Review							*	*	*	*	*	*	*	*	*	*	*	*	*